

# **LCD Television**

# **Service Manual**

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Chassis: MSD6586 (Hisense develop)

Version: V 1.01

Hisense Electric Co., Ltd.

November 24, 2017

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**REVISION HISTORY**

<b>Version</b>	<b>Revise content</b>	<b>Reviser</b>	<b>Date</b>
V1.00	First issued		2017-07-21
V1.01	Add 7918、7921 board section		2017-11-24

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# Service Manual

## 1. Precautions and notices

BEFORE SERVICING THE LCD TV, READ THE SAFETY PRECAUTIONS IN THIS MANUAL.

USE ONLY MANUFACTURER SPECIFIED REPLACEMENT PARTS WHEN SERVICING.

USE OF NON-AUTHORIZED PARTS WILL VOID THE MANUFACTURE'S WARRANTY

Proper service and repair is important to the safe, reliable operation of all Hisense Equipment. The service procedures recommended by Hisense and described in this Service Guide are effective methods of performing service operations. Some of these service operations require the use of tools specially designed for the purpose. The special tools should be used when and as recommended.

It is important to note that this manual contains various CAUTIONS and NOTICES which should be carefully read in order to minimize the risk of personal injury to service personnel. The possibility exists that improper service methods may damage the equipment and pose risk of personal injury

. It is also important to understand that these CAUTIONS and NOTICES ARE NOT EXHAUSTIVE. Service should only be performed by an experienced electronics

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technician trained in the proper Television safety and service methods and procedures  
Hereafter throughout this manual.

## **1.1 Warning**

### 1.1.1

Critical components having special safety characteristics are identified with a ▲ by the Ref. No. in the parts list. Use of non-manufacturer's recommended parts may create shock, fire, or other hazards. Under no circumstances should the original design be modified or altered without written permission from RCA. Hisense Eassumes no liability, express or implied, arising out of any unauthorized modification of design. Servicetech assumes all liability.

### 1.1.2.

All ICs and many other semiconductors are susceptible to electrostatic discharges (ESD). Careless handling during repair can reduce life drastically. When repairing, be sure to use anti-static table mats and properly use a grounding wrist stra. Keep components and tools also at this same potential.

#### **IMPORTANT:**

Always disconnect the power cord from AC outlet before replacing parts or modules.

### 1.1.3

To prevent electrical shock, use only a properly grounded 3 prong outlet or extension cord.

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#### 1.1.4

When replacement parts are required, be sure to use replacement parts specified by the manufacturer or have the same characteristics as the original part. Unauthorized substitutions may result in fire, electric shock, or other hazards and will void the manufacturer's warranty.

#### 1.1.5

Safety regulations require that after a repair the set must be returned in its original condition. In addition, prior to closing set, check that:

-Note:

>All wire harnesses and flex cables are properly routed and secured with factory tape and/or mounted cable clamps.

> All cables and connectors are properly insulated and do not have any bare wires/lead exposed

#### 1.1.6

(1) Do not supply a voltage higher than that specified to this product. This may damage the product and may cause a fire.

(2) Do not use this product:

> High humidity areas

> In an area where any water could enter or splash into the unit.

High humidity and water could damage the product and cause fire.

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(3) If a foreign substance (such as water, metal, or liquid) gets inside the panel module, immediately turn off the power. Continuing to use the product may cause fire or electric shock.

(4) If the product emits smoke, and abnormal smell, or makes an abnormal sound, immediately turn off the power. Continuing to use the product, it may cause fire or electric shock.

(5) Do not pull out or insert the power cable from/to an outlet with wet hands. It may cause electric shock.

(6) Do not damage or modify the power cable. It may cause fire or electric shock.

(7) If the power cable is damaged, or if the connector is loose, do not use the product: otherwise, this can lead to fire or electric shock.

(8) If the power connector or the connector of the power cable becomes dirty or dusty, wipe it with a dry cloth. Otherwise, this can lead to fire.

(9) Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over

## **1.2 Notes**

Notes on Safe Handling of the LCD panel and during service

The work procedures shown with the Note indication are important for ensuring the safety of the product and the servicing work. Be sure to follow these instructions.

- Before starting the work, secure a sufficient working space.

- 
- At all times other than when adjusting and checking the product, be sure to turn OFF the POWER Button and disconnect the power cable from the power source of the TV during servicing.
  - To prevent electric shock and breakage of PC board, start the servicing work at least 30 seconds after the main power has been turned off. Especially when installing and removing the power board, start servicing at least 2 minutes after the main power has been turned off.
  - While the main power is on, do not touch any parts or circuits other than the ones specified. If any connection other than the one specified is made between the measuring equipment and the high voltage power supply block, it can result in electric shock or may trip the main circuit breaker. When installing the LCD module in, and removing it from the packing carton, be sure to have at least two persons perform the work.
  - When the surface of the panel comes into contact with the cushioning materials, be sure to confirm that there is no foreign matter on top of the cushioning materials before the surface of the panel comes into contact with the cushioning materials. Failure to observe this precaution may result in, the surface of the panel being scratched by foreign matter.
  - Be sure to handle the circuit board by holding the large parts as the heat sink or transformer. Failure to observe this precaution may result in the occurrence of an abnormality in the soldered areas.
  - Do not stack the circuit boards. Failure to observe this precaution may result in



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problems resulting from scratches on the parts, the deformation of parts, and short-circuits due to residual electric charge.

- Perform a safety check when servicing is completed. Verify that the peripherals of the serviced points have not undergone any deterioration during servicing. Also verify that the screws, parts and cables removed for servicing purposes have all been returned to their proper locations in accordance with the original setup.



The lightning flash with arrowhead symbol, within an equilateral triangle is intended to alert the user to the presence of uninsulated dangerous voltage within the products enclosure that may be of sufficient magnitude to constitute a risk of electric shock.



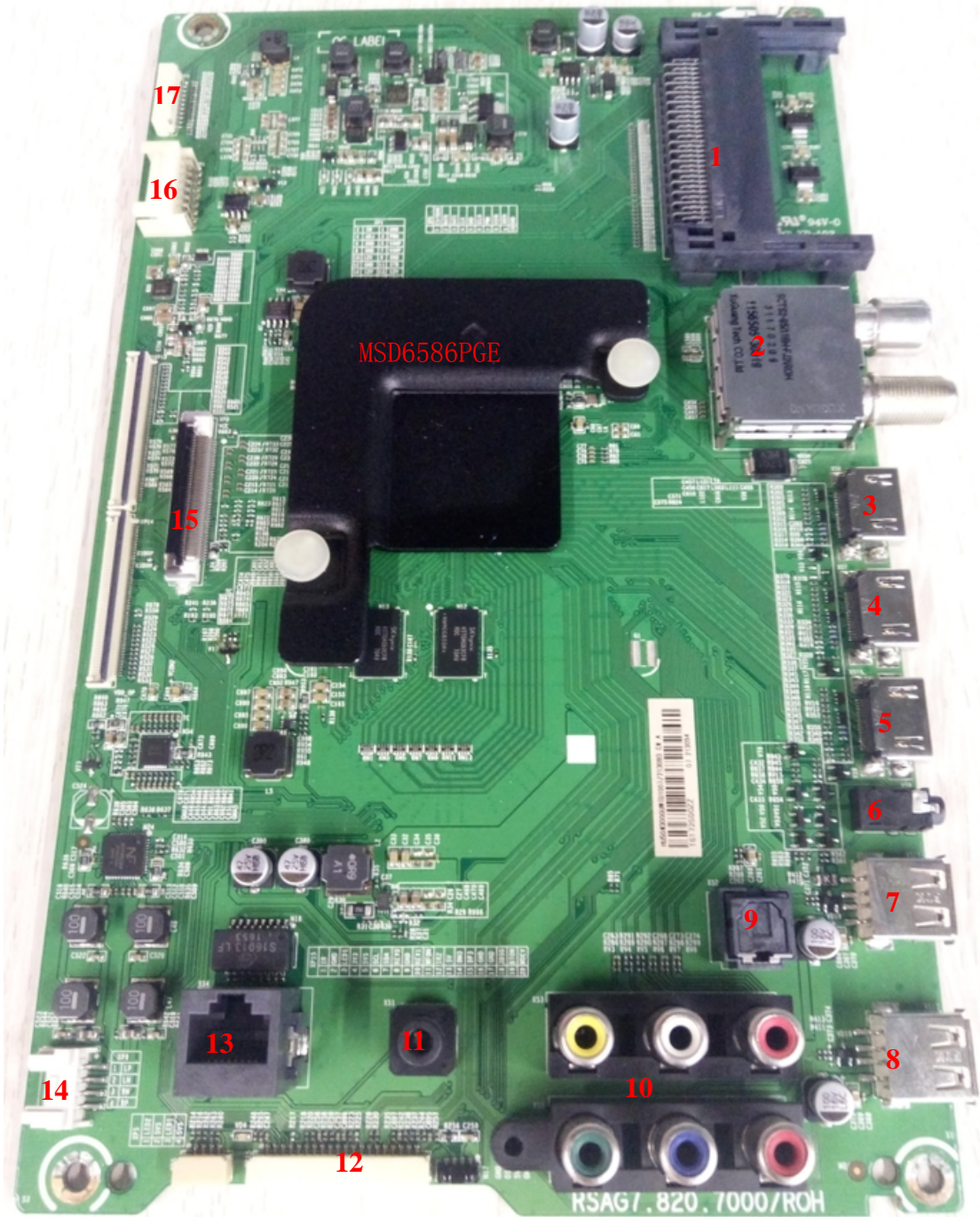
The exclamation point within an equilateral triangle is intended to alert the service personnel to important safety information in the service literature. .

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## 2. TV boards:

### 2.1 Main board layout

#### 2.1.1 The top of main board (RSAG7.820.7000/ROH)



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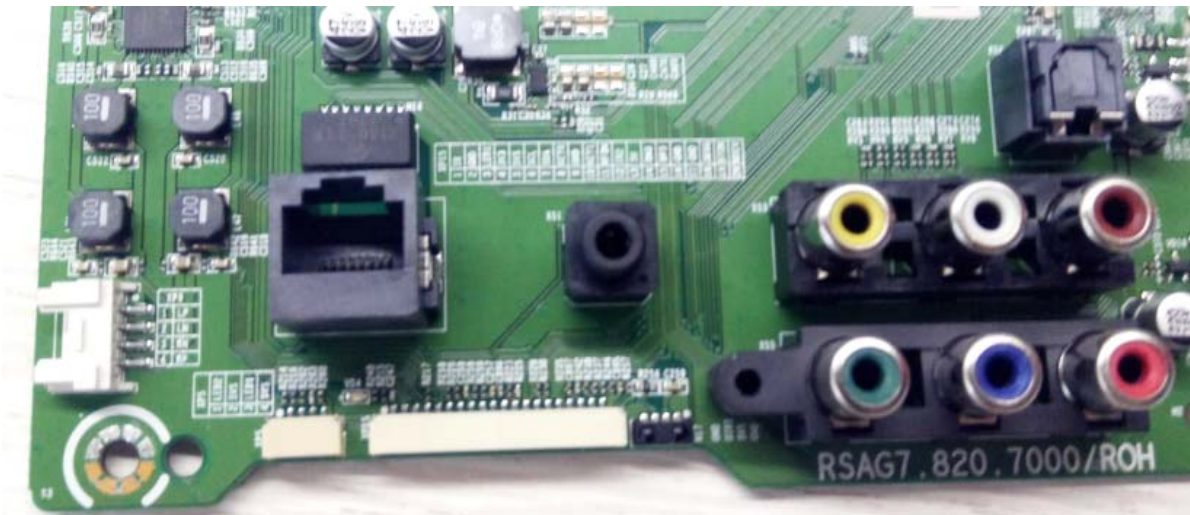
NO.	Position	Description
1	XS10	PCMCIA
2	U8	TUNER (ANT/Cable)
3	XS6	HDMI1(4K@ 60Hz) ARC
4	XS7	HDMI2(4K@ 60Hz)
5	XS15	HDMI3(4K@ 60Hz)
6	XS9	Audio out
7	XS11	USB1
8	XS12	USB2
9	XS2	Digital audio out
10	XS3/XS5	AV in/Component in
11	XS1	Service port
12	XS4	IR/KEY/WIFI/LED
13	XP15	LAN
14	XP9	Speaker
15	XP3	VB1
16	XP1	Main power input
17	XP6	Local dimming

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## 2.1.2 Terminals configure

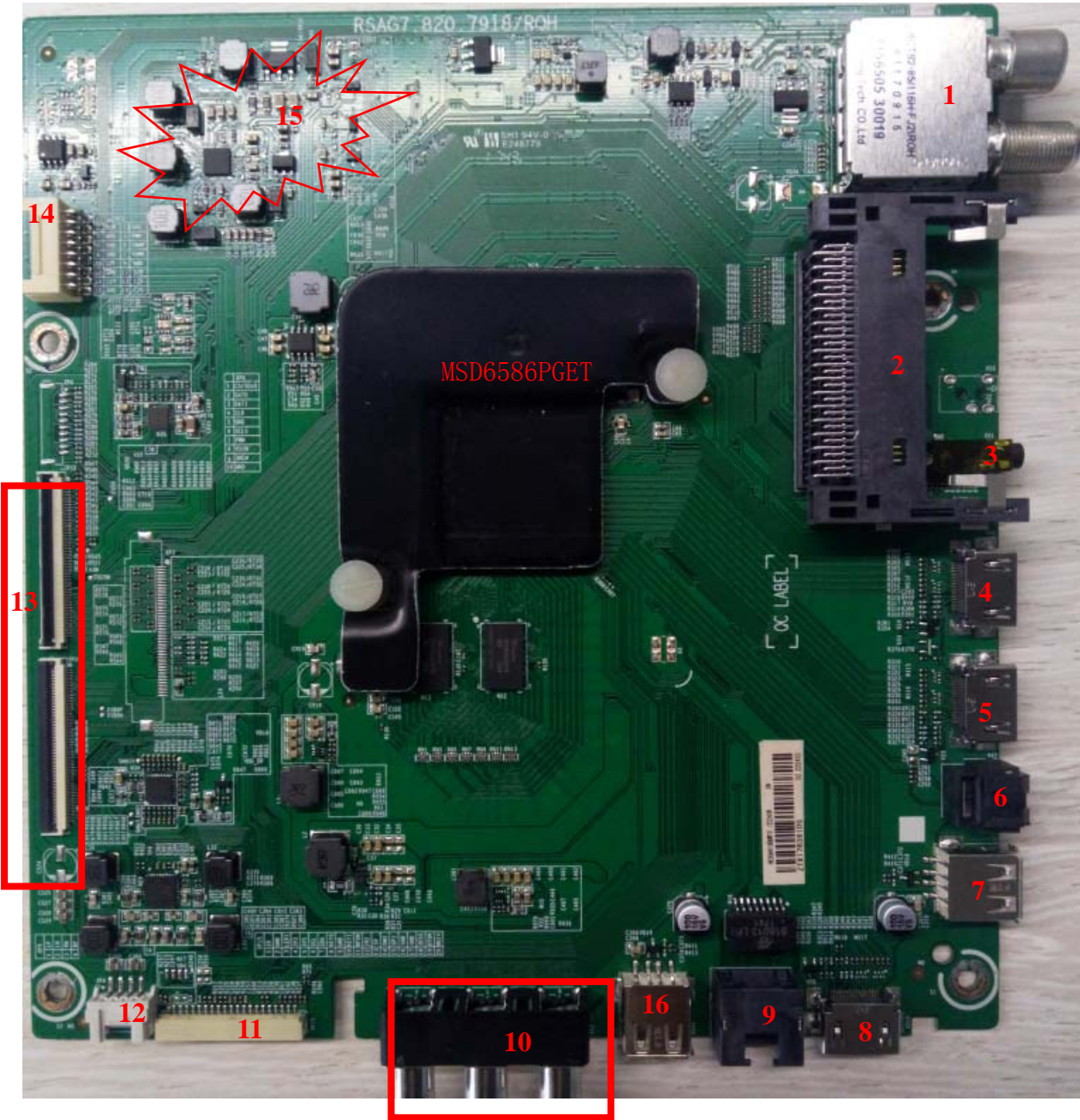
### Configure as following

HDMI\*3, USB\*2 ,



MSD6586PGET

2.1.2 The top of main board (RSAG7.820.7918/ROH)



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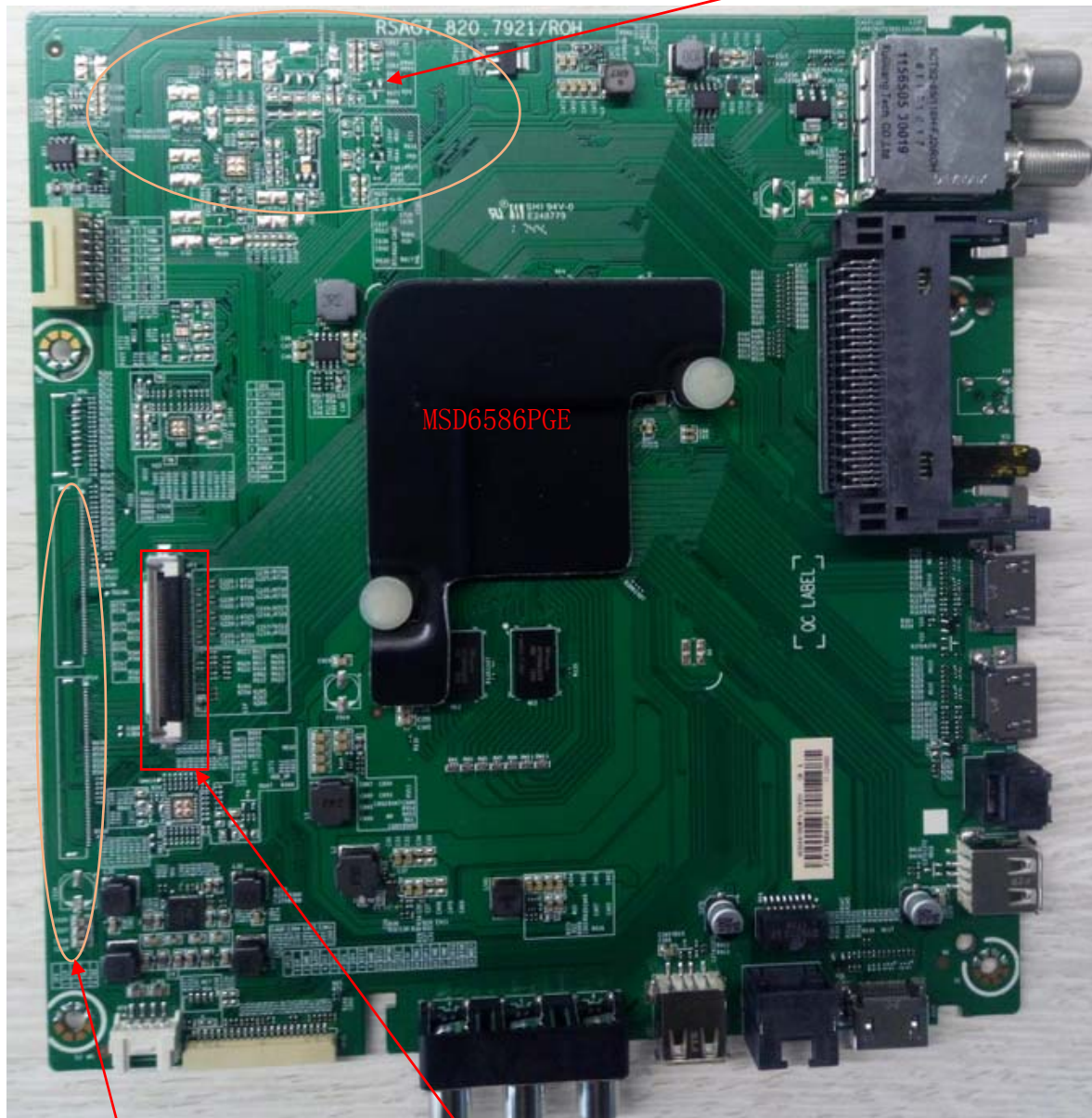
## Board 7918 terminals & socket description

NO.	Position	Description
1	U8	RF terminal
2	XS10	PCMCIA
3	XS1	Service
4	XS6	HDMI1(4K@ 60Hz) ARC
5	XS7	HDMI2(4K@ 60Hz)
6	XS2	SPDIF
7	XS11	USB1
8	XS15	HDMI3(4K@ 60Hz)
9	XS4	LAN
10	XS3	AV input
11	XP15	IR/KEY/WIFI/LED
12	XP9	Speaker
13	XP13	ISP output-L
13	XP14	ISP output-R
14	XP1	Main power connector input
15	Round N33 PMU-IC	TCON part on the board
16	XS12	USB2

---

The top of main board (RSAG7.820.7921/ROH)

No components



Unit 7918 board use  
XP13 & XP14 to transfer  
signal to Panel

But Unit 7921 board use  
XP3 to transfer vbyone  
signal to Panel

## 2.2 TV boards part list

Main board	Boards function difference	Main chassis type	For Series
RSAG7.820.7000\ROH	<ol style="list-style-type: none"> <li>1. Lateral terminal and vertical terminal.</li> <li>2. TCON part not on the board.</li> <li>3. Support HEVC 60Hz decoding, support HDMI 2.0/HDCP 2.2.</li> <li>4. Support 8 lane VBO output, the resolution support up to 4K*2K/60Hz.</li> </ol>	MSD6586PGE	● suitable for HE50N3050UWTS.
RSAG7.820.7918\ROH	<ol style="list-style-type: none"> <li>1. Lateral terminals.</li> <li>2.TCON part on the board.</li> <li>3. Support HEVC 60Hz decoding, support HDMI 2.0/HDCP 2.2.</li> <li>4. The resolution support up to 4K*2K/60Hz.</li> <li>5 Unit 7918 board use XP13 &amp;XP14 to transfer signal to Panel.</li> </ol>	MSD6586PGET	●suitable for HEXXA6100UWTS
RSAG7.820.7921\ROH	<ol style="list-style-type: none"> <li>1. Lateral terminal and vertical terminal.</li> <li>2. TCON part not on the board.</li> <li>3. Support HEVC 60Hz decoding, support HDMI 2.0/HDCP 2.2.</li> <li>4. Support 8 lane vbyone output, the resolution support up to 4K*2K/60Hz.</li> <li>5、 Unit 7921 board use XP3 to transfer vbyone signal to Panel</li> </ol>	MSD6586PGE	● suitable for HE65A6100UWTS

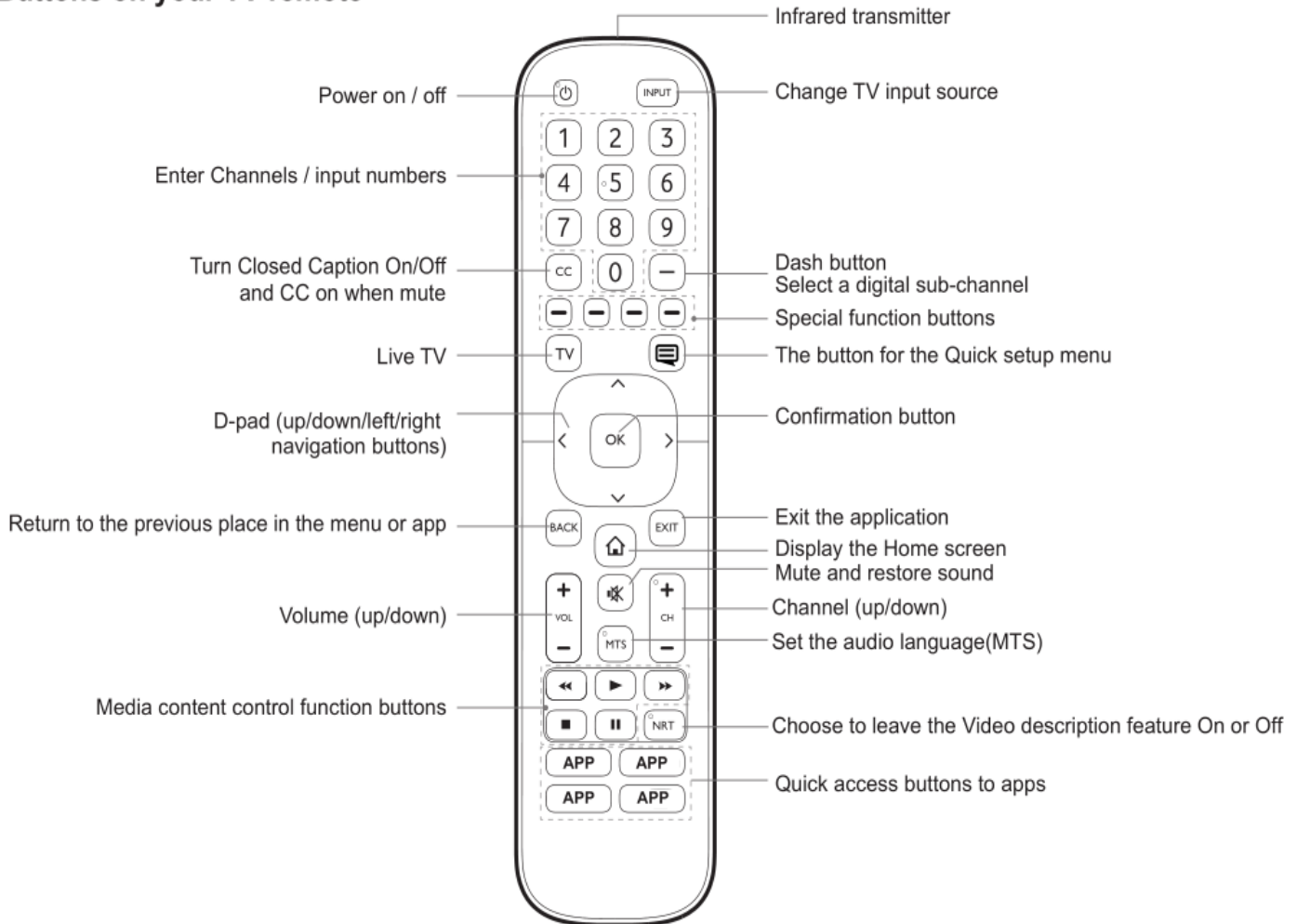


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## 3. Factory/Service OSD Menu and Adjustment

### 3.1 Remote Control

#### Buttons on your TV remote




**CAUTION:** The included remote control will vary depending on model, country and date of manufacture.


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## 3.2 How to enter the Factory OSD Menu

### . With user's RC

1. Power TV on
2. Press  button on the RC then call up "Menu" option.
3. Move "∨" "⟩" and "ok" button on RC to select **Settings ->Sound->Advanced setting -> Balance**
4. On the balance, input figure 1->9->6->9 in sequence on RC.

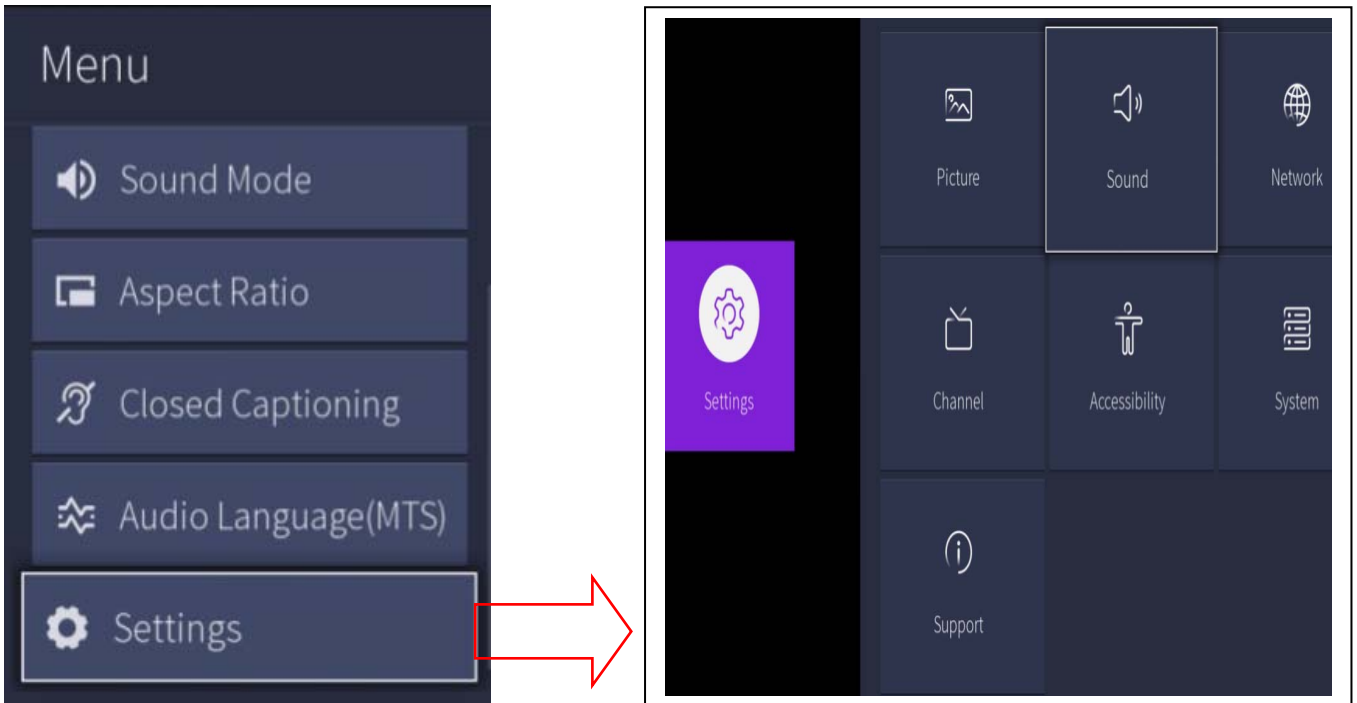
Note: It is important to remember that the hand fingers can't shield the RC emitter diode.

5. Call up a green "M" on the left-top of TV, then press  button again, the Factory menu appear then.
6. DC power off and DC power on the TV, which can exit Factory OSD.

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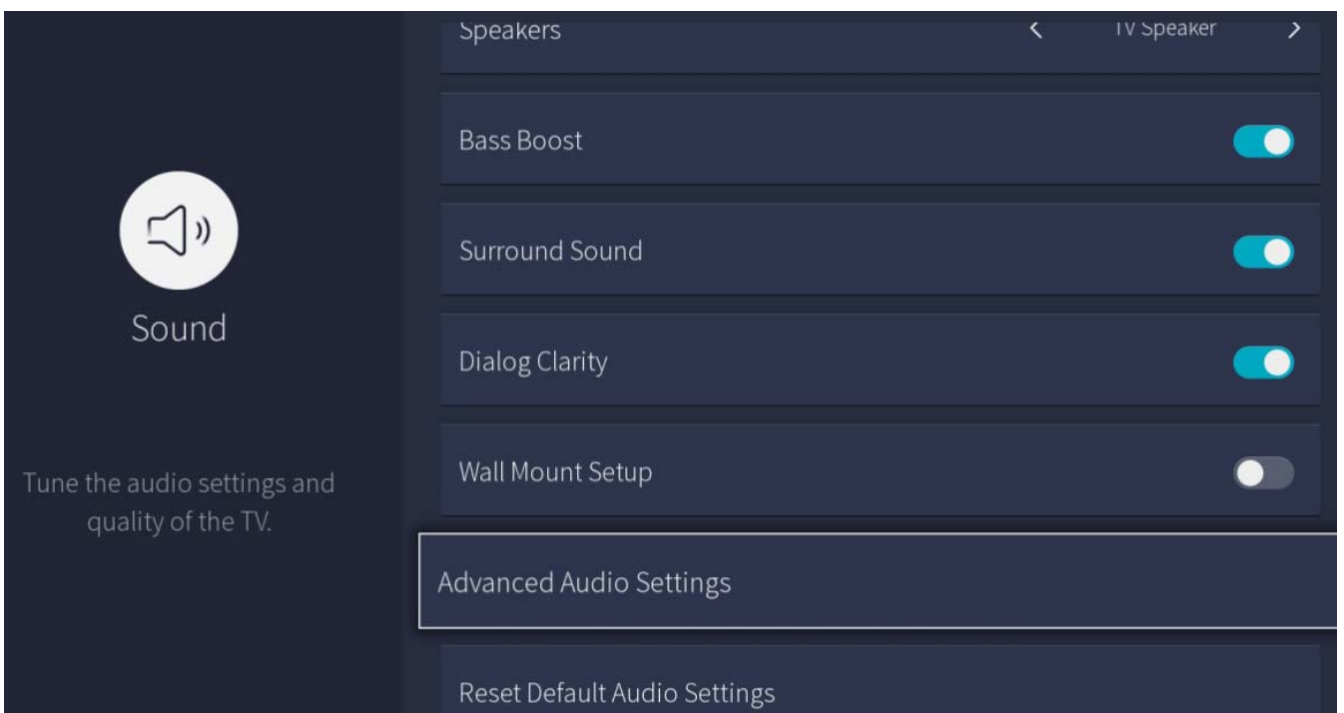
Figures as following:

Select Settings ->Sound



**Next**

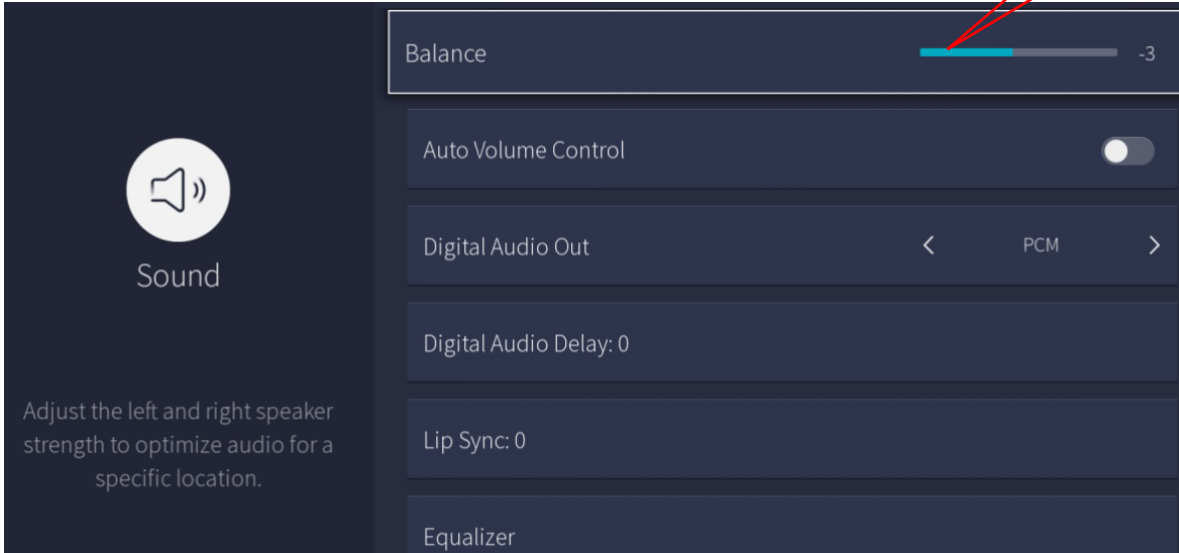
Select Sound-> **Advanced setting** -> **Balance**



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Input "1969"  
in sequence.

### Next: Balance interface




Input finger "1->9->6->9" in sequence with remote control.


### 3.3 Factory OSD Menu

Factory OSD menu list: if you want to learn more about TV, you'd better read it but would not adjust the value please. The Factory menu may be have difference for diverse market and customer. Take HE50N3050UWTS for example.

Factory menu option:

Factory	Design
	White Balance
	Channel Init
	Options
	Soft Version
	Write Keys
Version	HE50.V0000.N3050.UWTS
	01.00a.H0711
MAC Adr	A8:A6:48:A7:BF:48
	CZE his eng
HDCP2.2 key	00010457
CI + key	00010228
ESN	00000700
WIDEVINE key	00000457
Service No.	LTDNXXXXXXY-P0001
HSSO	553310666EU

**White Balance:**

Factory	Design	Panel	B1
	White Balance		B1
	Channel Init	R Gain	128
	Options	G Gain	128
	Soft Version	B Gain	128
	Write Keys	R Offset	256
Version	HE50.V0000.N3050.UWTS	G Offset	256
	01.00a.H0711	B Offset	256
MAC Adr	A8:A6:48:A7:BF:48	Color Temp	Cool
	CZE his eng		
HDCP2.2 key	00010457		
CI + key	00010228		
ESN	00000700		
WIDEVINE key	00000457		
Service No.	LTDNXXXXXXY-P0001		
HSSO	553310666EU		

Different source has different WB values. Before adjusting, please change to desired source.

**Options:**

Factory		Design	
White Balance			
Channel Init			
Options		ToFac	M
Soft Version		LNB power	off
Write Keys		Clear All	
Version	HE50.V0000.N3050.UWTS	Region	Europe
	01.00a.H0711	Country	74 Czech Republic
MAC Adr	A8:A6:48:A7:BF:48	Logo	1 Hisense
	CZE his eng	Lang	1 English
HDCP2.2 key	00010457	Power Mode	Standby Mode
CI + key	00010228	VCOM	128
ESN	00000700	UART	On
WIDEVINE key	00000457	PQ COM	Off
Service No.	LTDNXXXXXXY-P0001	Test Pattern	
HSSO	553310666EU	Inlay Pattern	
		Runing time	0d:0h:50m

**Soft Version:**

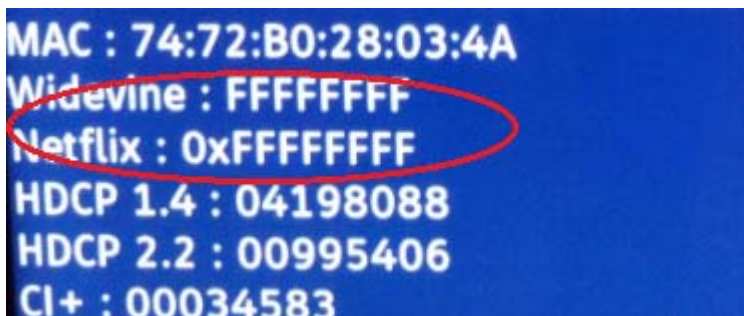
Factory		Design	
White Balance			
Channel Init			
Options			
Soft Version		Soft Version	HE50.V0000.N3050.UWTS
Write Keys		01.00a.H0711	
Version	HE50.V0000.N3050.UWTS	FRC Version	0
	01.00a.H0711	BLU Version	NG
MAC Adr	A8:A6:48:A7:BF:48	BLU Status	NG
	CZE his eng	MAC Version	A8:A6:48:A7:BF:48
HDCP2.2 key	00010457		
CI + key	00010228		
ESN	00000700		
WIDEVINE key	00000457		
Service No.	LTDNXXXXXXY-P0001		
HSSO	553310666EU		

**Write keys:**










**Note:**

Check whether the Key information under the current Version is OK, if appears “NG” or such as following red surround irregular information then need rewrite the key.










	<b>Factory menu</b>	<b>Description</b>	<b>Remark</b>
Menu	<b>White Balance</b>	White Balance data adjusting, different source has different WB values. Before adjusting, please change to desired source.	
	<b>channel init</b>	TV Produce signal preset, during the factory produce using.	
	<b>Option</b>	Items can choose	
	<b>Clear all</b>	initial the TV , EEPROM reset	
	<b>Soft version</b>	current software version information	
	<b>Version</b>	Software Version information	
	<b>MAC Adr</b>	MAC address information	
	<b>HDCP2.2 key</b>	HDCP2.2 key information	
	<b>ESN</b>	The TV's electronic Serial number	
	<b>WIDEVINE key</b>	<b>WIDEVINE</b> key code	
	<b>Service No.</b>	LTDNXXXXXXXXY-P0001	



<b>White Balance</b>	BIN      B1 	can choose B1/B2/B3/B4/B5/B6
	R Gain  128	High Brightness Red
	G Gain  128	High Brightness Green
	B Gain  128	High Brightness Blue
	R Offset  128	Low Brightness Red
	G Offset  128	Low Brightness Green
	B Offset  128	Low Brightness Blue

<b>Channel init</b>	huangdao old	
	Qing Dao	TV Produce signal preset, during the factory produce using.
	huangdao new	
	.....	

Option	ToFAC M/U 	"M" used in factory product. "U" used in user state.
	LNB power	13/14;18/19;Power off
	Region	North America
	country 	Country choose
	Logo 	Customer logo choose
	Language 	Language choose
	power mode 	Power on /standby can choose
	VCOM	
	UART 	On/off (when choose "on" then can serial port connect with Tool successfully)
	PQ COM 	On/off
<b>Write keys</b>	CI+	
	MAC	If MAC key code lost, you can write.
	HDCP2.2	If HDCP key code lost, you can write .
	Netflix	If Netflix key code lost, you can write .
	Widevine	If Widevine key code lost, you can write .

**Note:**

The Factory menu may be have difference for diverse market and customer, above Factory menu only for reference.

The factory menu data varies according to different sources. Incase changing the factory data by error, you can choose to “Clear all”, by which you can resume the default value.

To clean the EEPROM:

- 
- a. Select the item “**Option**”--“**Clear all**” in Factory mode.
  - b. Press VOL+ button to clear the EEPROM data.
  - c. Close the OSD menu after 5 seconds.
  - d. Restart the TV.
  - e. Also the Keys information must be checked, if appear “NG”, then must rewrite key code.

## 4. Software Upgrading

### 4.1 USB Upgrade

#### Main software upgrade directly with USB

The main software can be upgraded with USB disk. It includes two modes: user mode、 factory mode. Take **HE50N3050UWTS** for example.

##### 4.1.1 TV in user mode:

- a. Decompress **HE50N3050UWTS** \_pkg\_YYYYMMDD.tar.gz (YYYYMMDD is the year/month/day when the software is being built, such as HU55N3050UW\_pkg\_20170711.tar.gz) and copy the usb\_HU55N3050UW.bin file to the USB root directory. Please make sure there are no other “\*.bin” files in the root directory of USB disk .
- b. AC power off the TV, insert the USB disk, keep pressing the “VOL-”button of the remote control and at the same time AC power on the TV. If “**Loading data.....**” is shown on TV, it means TV successfully enters upgrading status..
- c. Waiting..... TV is trying to load the software and it will spend about 2 minutes. After that “**UPGRADING SOFTWARE, PLEASE DO NOT TURN OFF**” will be displayed and upgrade process bar will indicate the progress. It needs about s5 minutes to complete the whole software upgrade.
- d. After upgrade, TV can automatically reboot.
- e. Enter the Factory OSD Menu to check the main software version, and then choose “option”→“Clear All” to do clean up.

##### 4.1.2 TV in factory mode:

- a. If TV is in Factory mode, only have difference from chapter 4.1.1 b. as following. others are same.
- b. TV is in factory mode, only AC power off TV and insert the USB disk, next AC power on, TV can identify automatically to update, till call up “**Loading data.....**” interface , update process bar is 1%.

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Figure-1: Loading data

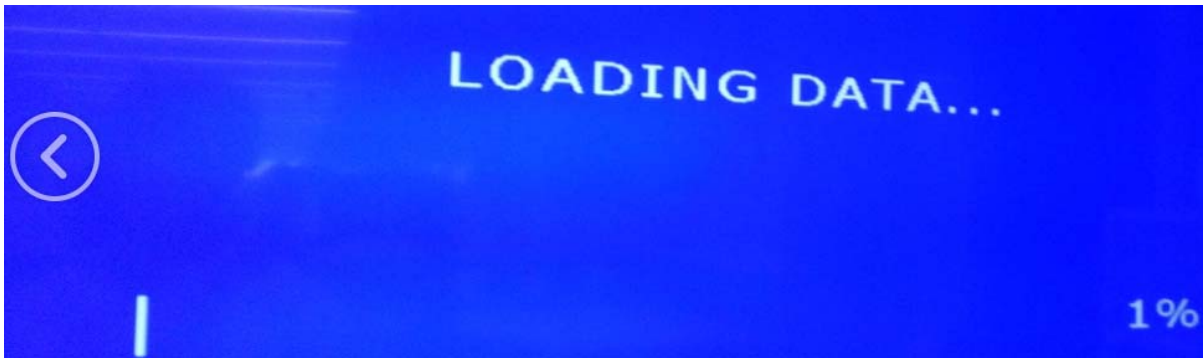


Figure-1

Figure-2 : Upgrading software

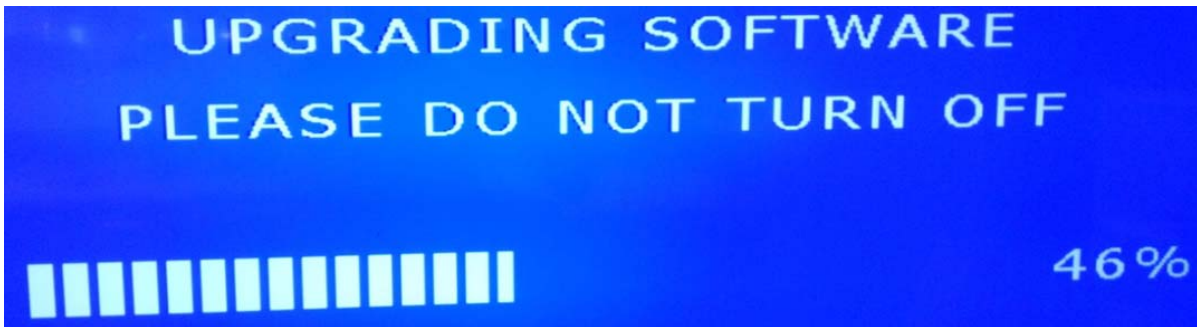


Figure-2

Figure-3 : Software upgrade complete,TV automatically reboot.

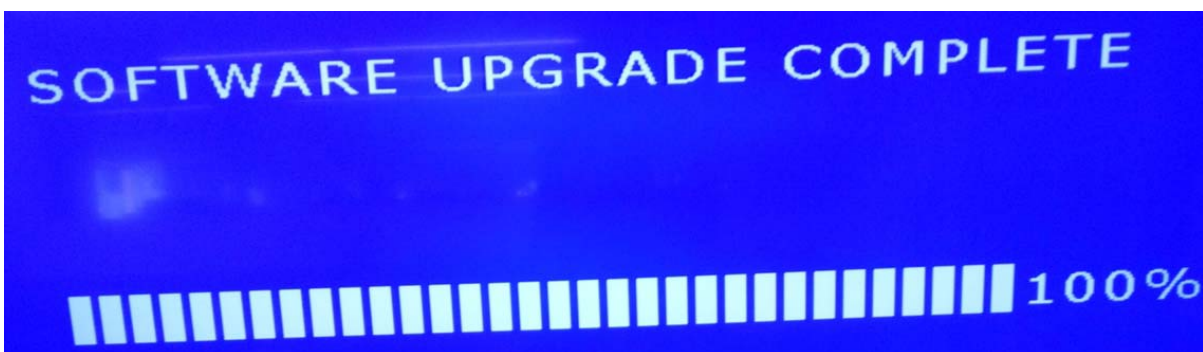


Figure-3

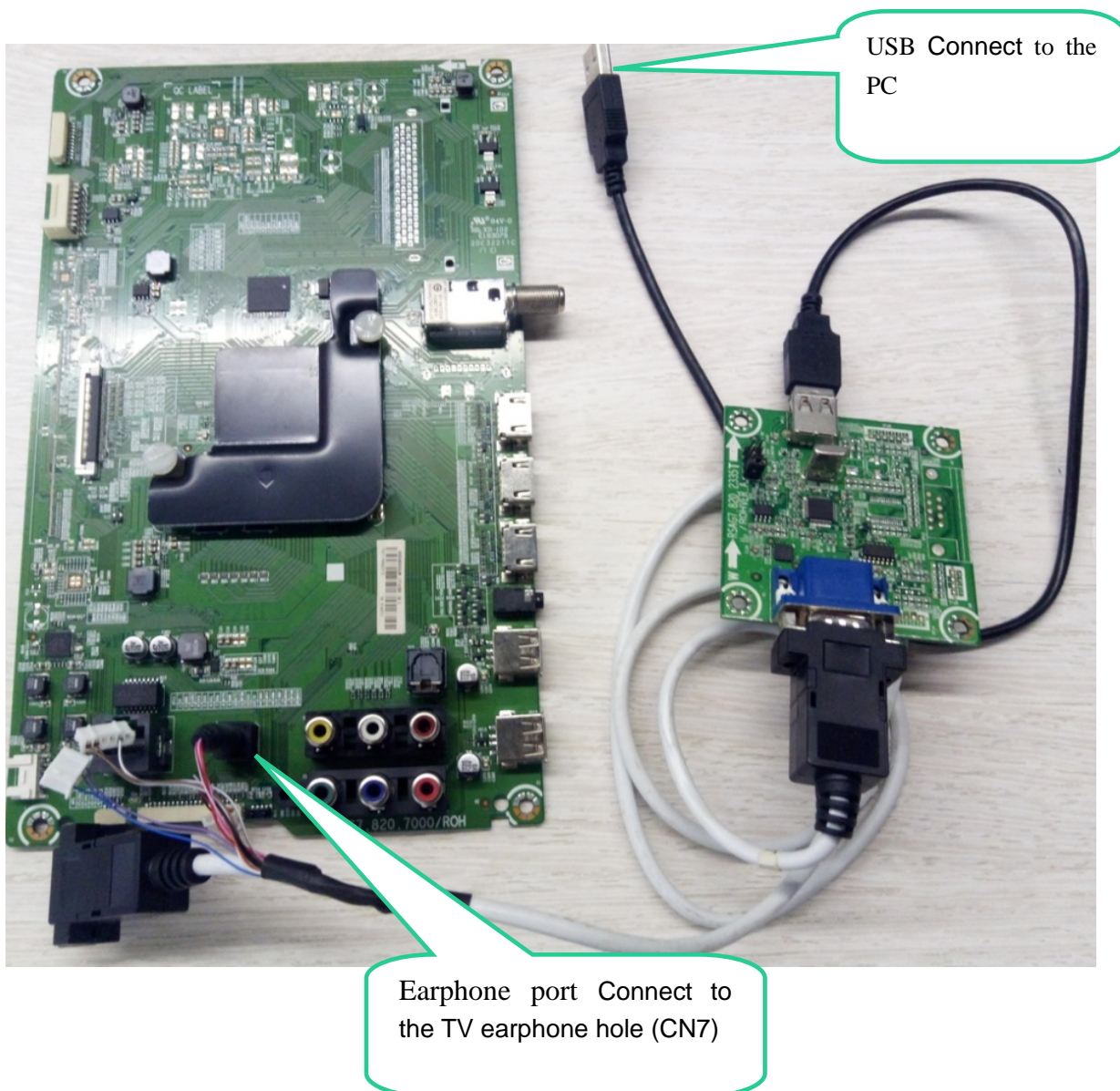
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## 4.2 Mstar Tool upgrading

If USB upgrades failure, TV crashed and SecureCRT no print message. Repairer must read IC device ID code 、 decipher& burn the Mboot program the EMMC flash first. then USB disk to upgrade the “usb\_HU55N3050UW.bin” file.

### Hardware connecting

Connect the unit to your pc with Hisense USB-serial port cable. USB port connects to your PC and earphone port to TV’s CN7(earphone hole). As following.



#### 4.2.1 Open the UART serial option

UAR serial choose “on “

Menu: Factory-->Options-->UART-->on

Factory	Design		
	White Balance		
	Channel Init		
	Options	ToFac	M
	Soft Version	LNB power	off
	Write Keys		Clear All
Version	HE50.V0000.N3050.UWTS	Region	Europe
	01.00a.H0719	Country	74 Czech Republic
MAC Adr	90:CF:7D:9B:80:77	Logo	1 Hisense
	CZE his eng	Lang	1 English
HDCP2.2 key	00000192	Power Mode	Standby Mode
CI + key	00000153	VCOM	130
ESN	00000511	UART	On
WIDEVINE key	00000458	PQ COM	Off
Service No.	LTDNXXXXXXXXY-P0001		Test Pattern
HSSO	553310666EU		Inlay Pattern
		Runing time	0d:9h:40m

Factory	Design		
	White Balance		
	Channel Init		
	Options	ToFac	M
	Soft Version		Clear All
	Write Keys	Region	North America
Version	HU55.V0000.N3050.UW	Country	59 United States
	01.00a.H0622	Logo	1 Hisense
MAC Adr	00:0C:E7:06:00:09	Lang	1 English
	USA his eng	Power Mode	Standby Mode
HDCP2.2 key	00010403	VCOM	124
ESN	00000722	UART	On
WIDEVINE key	00000403	PQ COM	Off
Service No.	LTDNXXXXXXXXY-P00		Test Pattern
			Inlay Pattern
		Runing time	0d:2h:50m

If finish the updating and data adjust UART serial, UART choose “off “

---

#### 4.2.2 Mstar USB-serial driver

If First use Mstar bebug Tool, you have to install drive software for bebug board.

If your PC is Windows XP system:

First install FTCUNIN.EXE of FTC100103(MSTAR) rar file in your PC.

This is a drive software of Mstar



Another:

If your PC is Win7 system, you will have to install CDM20802\_Setup\_WIN7 rar file, and then open the software of SecureCRT in your PC.

#### 4.2.3 Stop board serial connect with SecureCRT

Run SecureCRT,printing information includes three status:Mboot\Supernova\no print information.

Current steps:

- 1) Run SecureCRT.exe
- 2) TV power on.
- 3) SecureCR tool print information can appear or not.

#### How to distribute the three status?

- 1) appearing “<< MStar >>#” that meaning is in Mboot status;
- 2) Rolling many informmation automatically that meaning is in Supernova status;
- 3) No any print information that meaning the eMMC of board is no program.

Stop board serial with SecureCRT

- 1) In mboot status:  
    << MStar >>#  
    Input “du” and “enter” key to ensure, then close the SecureCRT window.
- 2) In Supernova status:  
    Input “00112233”and “enter” key to ensure, then close the SecureCRT window.
- 3) If no any print information with SecureCRT,then can directly close the SecureCRT window.

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## 4.2.4 Mstar Tool upgrading

Mstar Tool upgrading includes two states: one is TV board has had Mboot software,the other is TV board have no Mboot software.

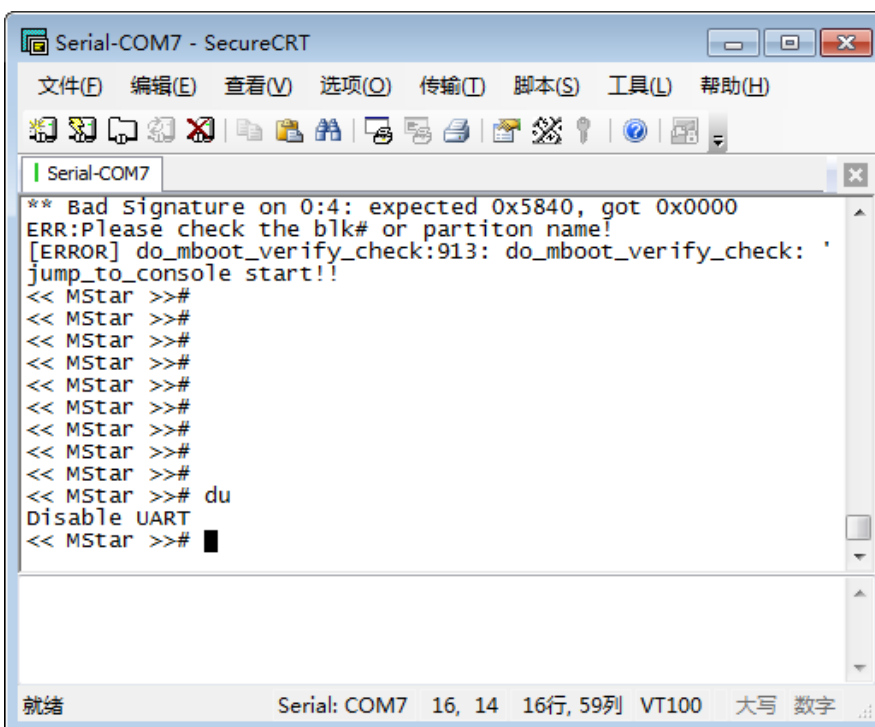
### TV board has had Mboot software:

If TV board has had mboot software already, now need update a new one. It is important to stop serial port at first. as following.

Run the SecureCRT ,Pressing the “enter” key and at the same time AC power on the TV, then get into mboot interface to

appear <<MSTAR>># promoting character.

Behind the <<MSTAR>># input “du” then “enter” to ensure.



```
Serial-COM7
文件(F) 编辑(E) 查看(V) 选项(O) 传输(T) 脚本(S) 工具(L) 帮助(H)
Serial-COM7
** Bad Signature on 0:4: expected 0x5840, got 0x0000
ERR:Please check the blk# or partiton name!
[ERROR] do_mboot_verify_check:913: do_mboot_verify_check: '
jump_to_console start!!
<< MStar >>#
<< MStar >>#
<< MStar >>#
<< MStar >>#
<< MStar >>#
<< MStar >>#
<< MStar >>#
<< MStar >>#
<< MStar >>#
<< MStar >>#
<< MStar >># du
Disable UART
<< MStar >># █

就绪 Serial: COM7 16, 14 16行, 59列 VT100 大写 数字
```




---

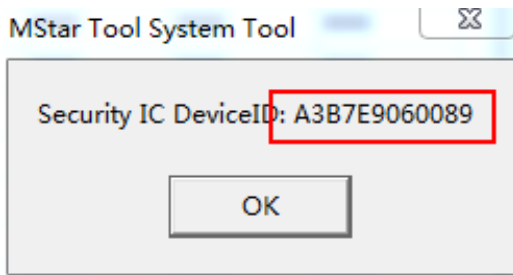
## How to get the Device ID password?

- Connect the board with PC via to Hisense debug tool,With MSTVTool4.163 , run MSTV\_Tool.exe



- Ensure “” button connected correctly, then click "Show DeviceID"button, you will get 12 bit device ID.

For example, A3C2DC130058 (12bit ),. Read more again to contrast the IC Device whether has change.

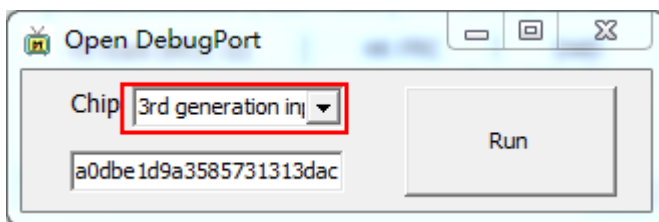


- Send the device ID to the IC developer , MSTAR max-sc lv( 吕思成 )[max-sc.lv@mstarsemi.com](mailto:max-sc.lv@mstarsemi.com) security[security@mstarsemi.com](mailto:security@mstarsemi.com) .Waiting for the feedback of ID password.

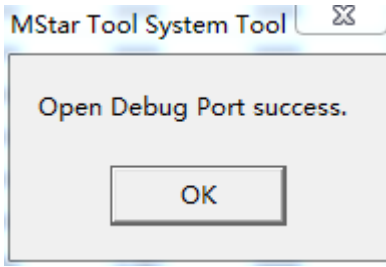
## Deciphering

### Method 1

- Use MSTV\_Tool\_4156\_258303 tool ,run MSTV\_Tool.exe, Click "Show DeviceID"button to inspect the Device ID.
- Click “View”->“Open DebugPort” choose “3rd generation input”, input the ID password from the IC developer then click “Run”



Click” Run”



## Method 2

### Store the Device ID

When click "Show DeviceID" button, you can get 12 bit device ID. Next click "OK" button to copy; Open the "Password.txt" file in the same direction of "MSTV\_Tool.exe" to stick the Device ID.

MStar TV System Tool v4.163

File Edit View Chip Select I2C Configuration Debug Help

MStar Semiconductor, Inc

MStar Controller | Video Decoder | EEPROM | TV Tuner | I2C Devices

Reset Run Pause ISP

Debug Board Select  
Serial Num: [ ]

Read Bank  
Save DeviceID  
**Enter Password**  
DB\_Bus Access  
Show DeviceID  
Addr Unit  
8 bit  
16 bit  
Clear

VD Bank (MCU 32) | HK FRC | DMD  
XDATA | Color | Bank (MCU32)

Bank: 0x15  Fake Mode

02~3D | 1002~1016 | 1017~102B | 102C~103D

Menuload PM\_CEC PM\_TOP  
DDC PM\_RTC IRQ  
ISP PM\_RTC2 WDT  
PM\_SLP PM\_SAR PU\_MISC

Address Value  
00 0x0000  
(Dec) 0

Bit Edit  
15 14 13 12 11 10 9 8 7 6 5 4 3 2 1 0

MStar Tool System Tool

Security IC DeviceID: A3E7428705B2  
Note: If press OK, DeviceID will auto copy to clipboard, you can use "Ctrl+V" to paste it.

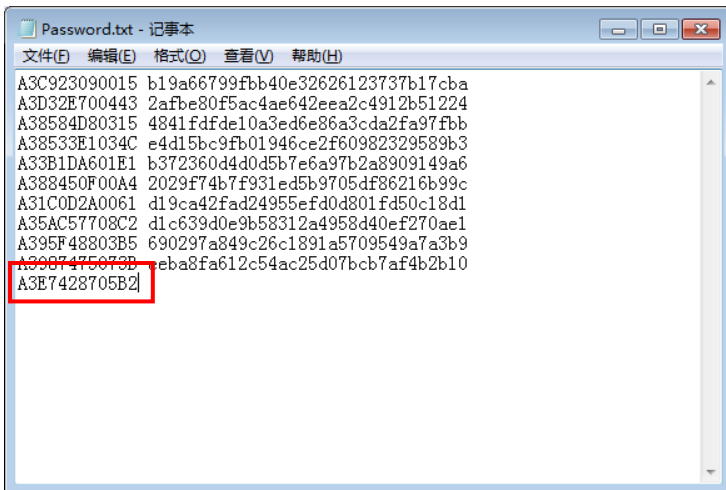
OK

00	0000	0000	0000	0000	0000	0000	0000	0000
00	0000	0000	0000	0000	0000	0000	0000	0000
10	05B2	4287	A3E7	0008	0000	0000	0000	0000
20	008C	0000	0000	0000	0000	0000	0000	0000
30	0000	0000	0000	0000	0000	0000	0000	0000
40	0000	0000	0000	0000	0000	0000	0000	0000
50	05B2	4287	A3E7	0008	0000	0000	0000	0000
60	008C	0000	0000	0000	0000	0000	0000	0000
70	0000	0000	0000	0000	0000	0000	0000	0000
80	0000	0000	0000	0000	0000	0000	0000	0000
90	05B2	4287	A3E7	0008	0000	0000	0000	0000
A0	008C	0000	0000	0000	0000	0000	0000	0000
B0	0000	0000	0000	0000	0000	0000	0000	0000
C0	0000	0000	0000	0000	0000	0000	0000	0000
D0	05B2	4287	A3E7	0008	0000	0000	0000	0000
E0	008C	0000	0000	0000	0000	0000	0000	0000
F0	0000	0000	0000	0000	0000	0000	0000	0000

MStar Controller I2C mode (USB port , Slave Addr 0xB2, CH 0)

## Password .txt file

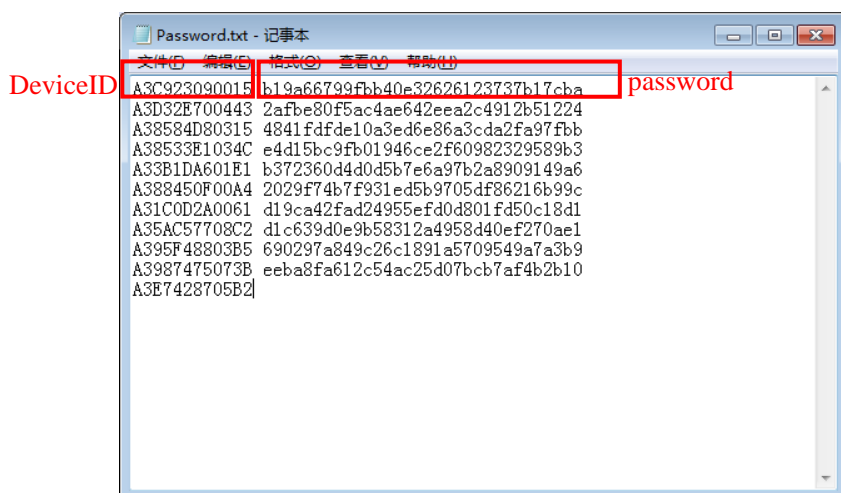
名称	修改日期	类型	大小
DeviceID.txt	2017/2/28 17:14	文本文档	1 KB
MSTV_Tool.exe	2016/10/3 15:13	应用程序	3,432 KB
MSTV_Tool.INI	2017/2/28 17:37	配置设置	2 KB
Password.txt	2017/2/28 9:24	文本文档	1 KB



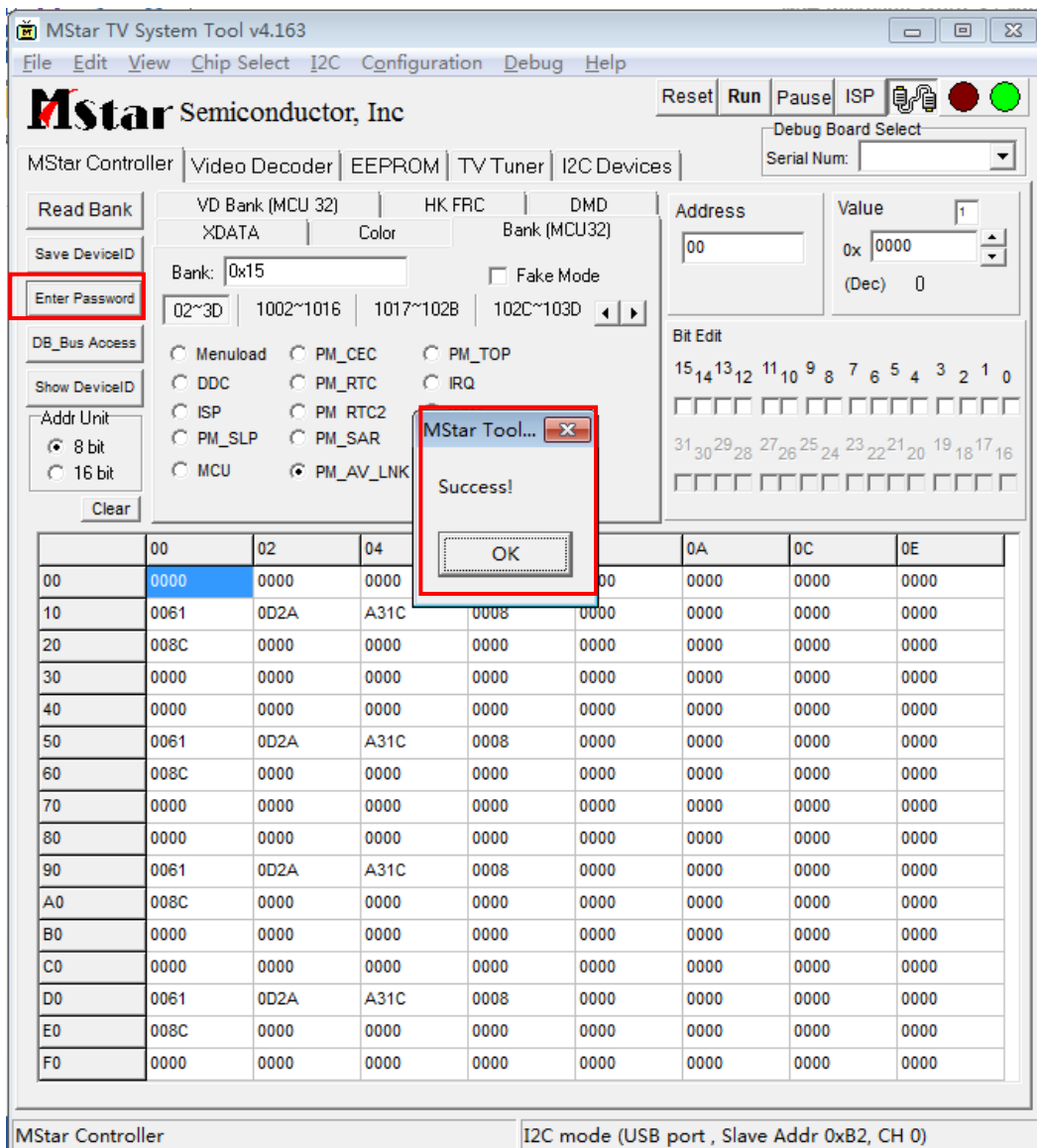
- Send the device ID to the IC developer , MSTAR max-sc lv( 吕思成 )[max-sc.lv@mstarsemi.com](mailto:max-sc.lv@mstarsemi.com) security[security@mstarsemi.com](mailto:security@mstarsemi.com) . Waiting for the feedback of ID password.

### 3、Deciphering

Receive the Device ID password ,copy it into the password.txt ,as following.



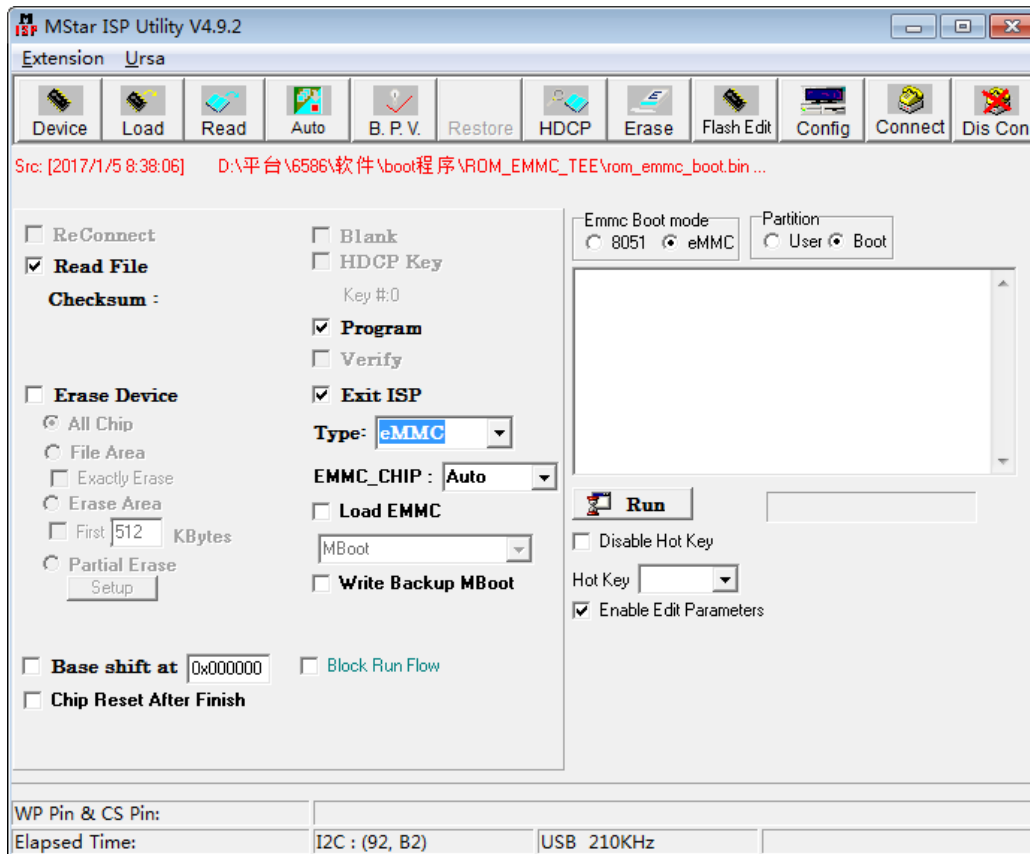
Click “ enter password”button then bounce “success”window, it indicates deciphering succeed.



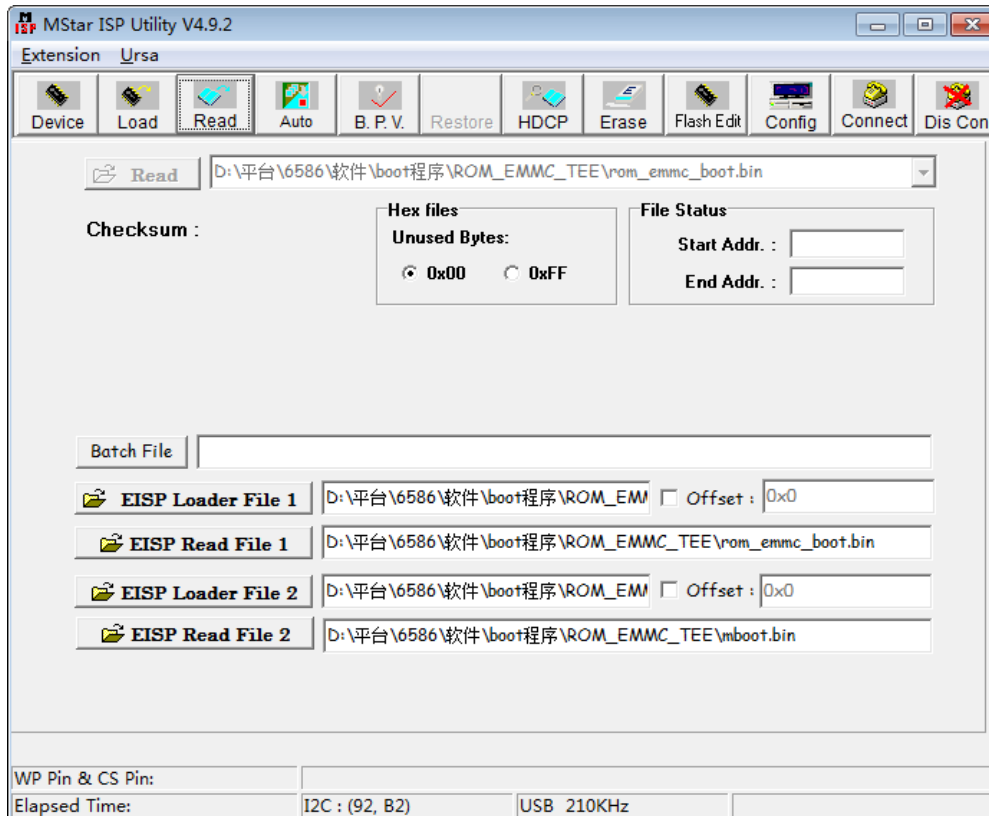
Now Deciphering has finished, Don't restart the TV .

### 3) Burn the mboot software with ISP\_Tool\_4.9.5.

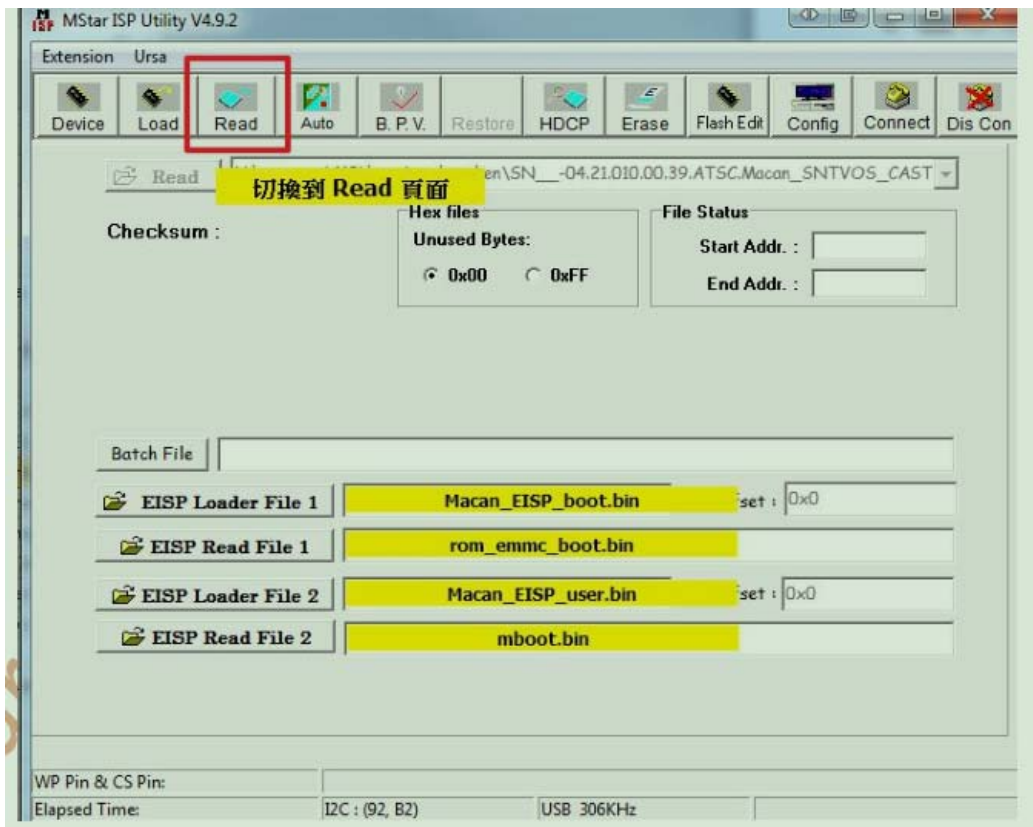
Click "Auto" and Type select "eMMC", drawing "✓" in front of "program /Exit ISP/Read file"



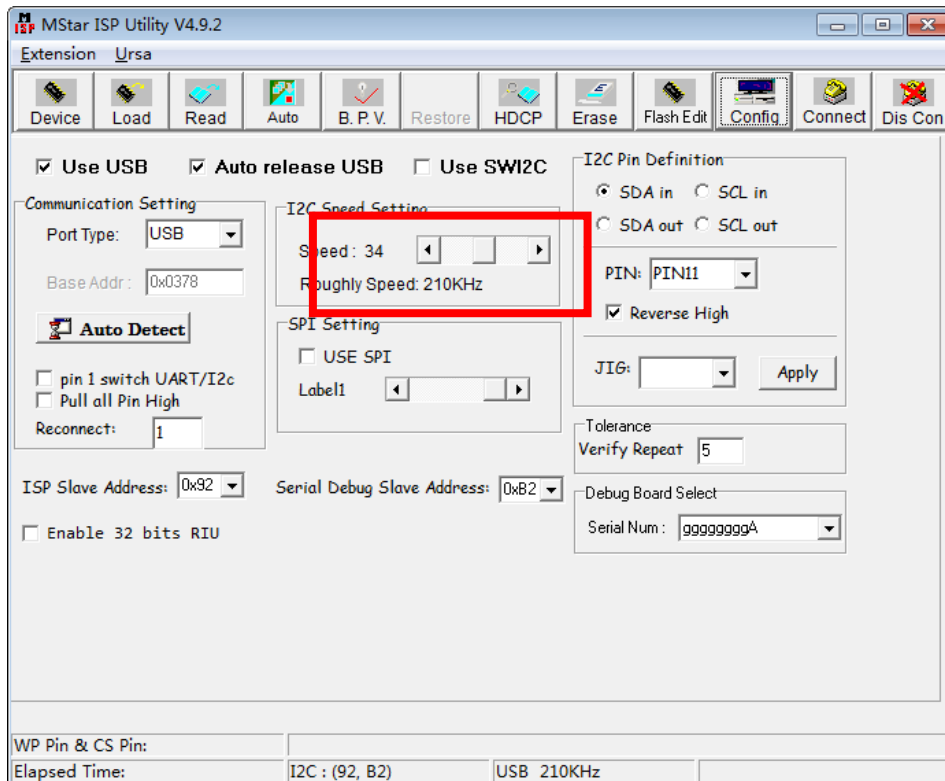
Click “Read” and load following four burning files.



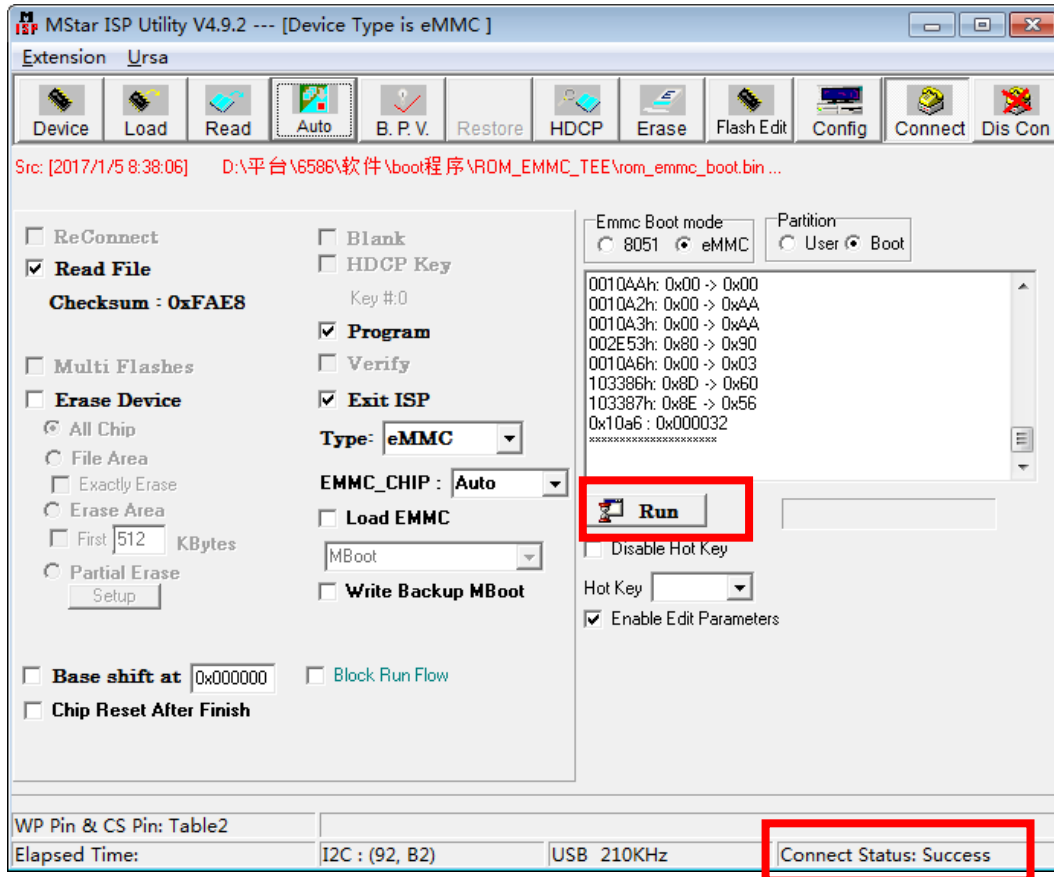
Respectively graphic as following:



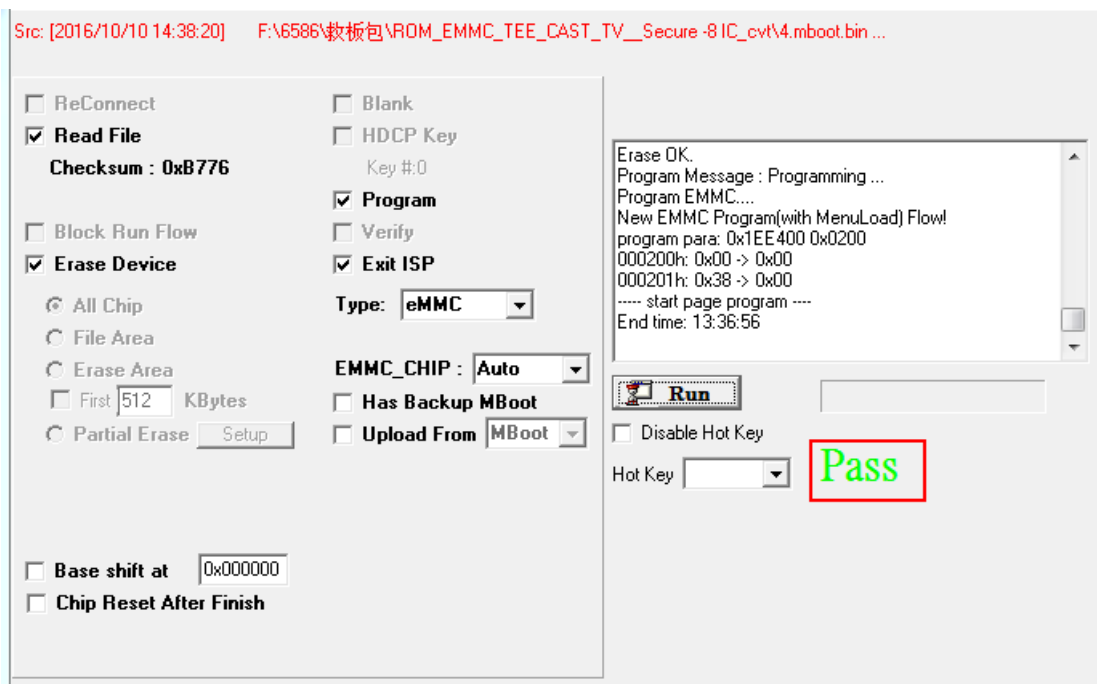
Click “Config” button, “I2C speed setting” choose around 30 ,roughly speed around 200KHz, roughly speed not high otherwise can cause updating abnormality.



Return to “Auto”, click “Connect” button. about 10 seconds,when connect status appear “success”  
Then click RUN button to go on.



Waiting for about 6 minutes, a green “PASS” appears on the screen, indicating upgrading successfully.



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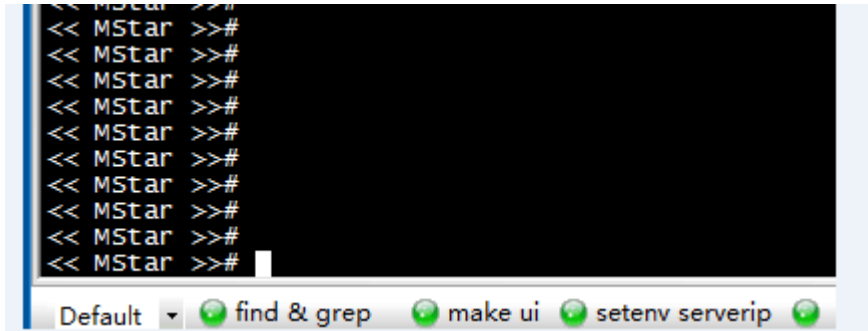
## TV board have no mboot software:

Run SecureCRT , AC power on the TV.if nothing appears on screen then can indicates that the TV no Mboot software, next close the SecureCRT window directly.

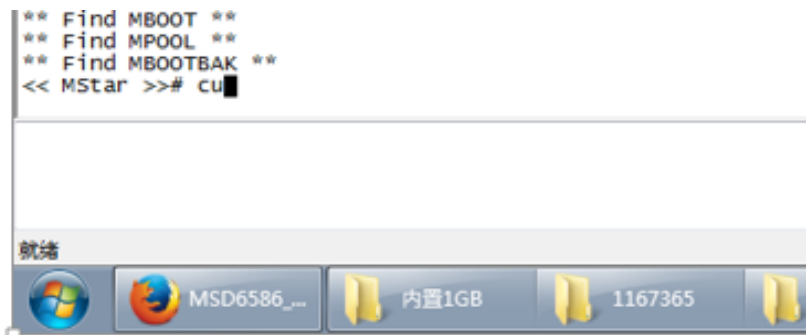
### 4.2.5 USB upgrading

Copy the main software “usb\_HU55N3050UW.bin” to the USB root Disk, ensure there are no other “\*.bin” files in the root directory of USB Disk.

Run the SecureCRT ,Pressing the “enter” keypad and at the same time AC power on the TV, then appear mboot interface.



Input lower-case letter “cu” then “enter” to update the main software.



When main software update successfully, the TV can automatically restart.enter the Factory OSD Menu to check the main software version, and then choose “option”→“Clear All” to do clean up.

**4.2.6** Next to check the Key information under the current Version whether is OK ,if NG must rewrite key code.

**4.2.7** Before upgrade , write down the white balance data of different signal source.

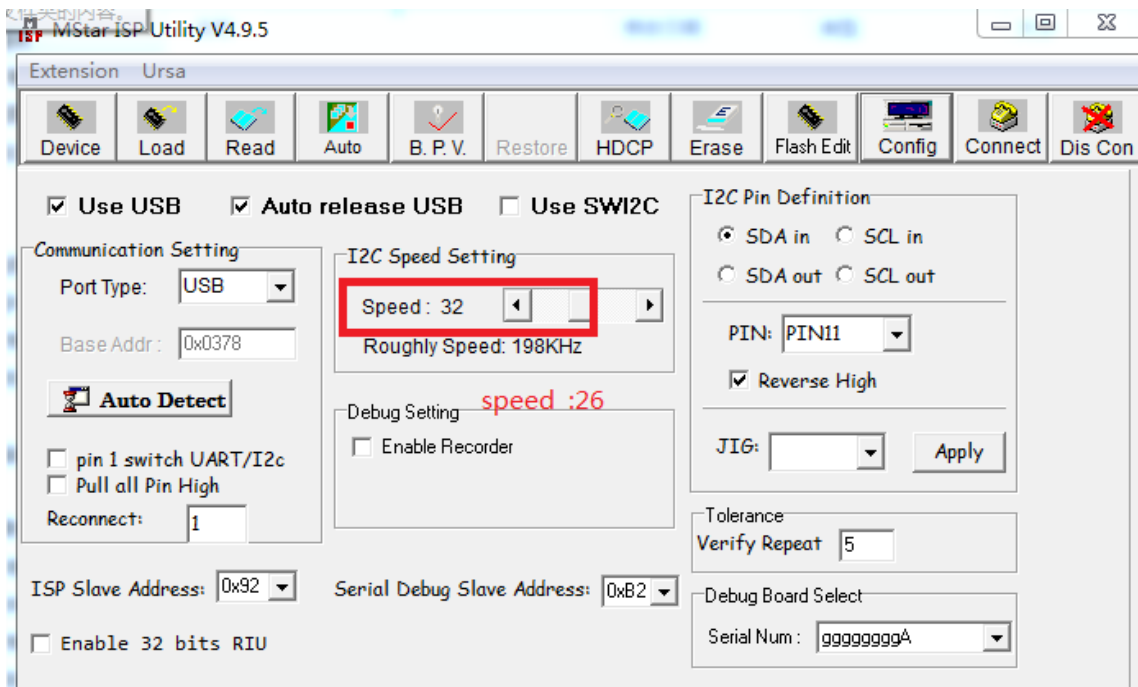
**4.2.8** Reset the Options of out of Factory if lost ,such as Region\Country/logo/language .....



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## 4.2.9 Common error

- 1、 Reading Device ID have different ID codes.
  - Check the SecureCRT window whether close.
- 2、 When input key, appear” Input format Error”
  - Check Mstv\_tool --open debugport -- “**3rd generation**” whether selected .
- 3、 ISP\_Tool connected failure
  - Close the SecureCRT, check whether “ ✓” in front of “UseSWI2C” of “Config” .
- 4、 If ISP\_Tool connected appear error “ Device not selected,yet”;
  - Reduce the **I2C speed setting** figure lower “Roughly speed” about “200KHz” and have a try.



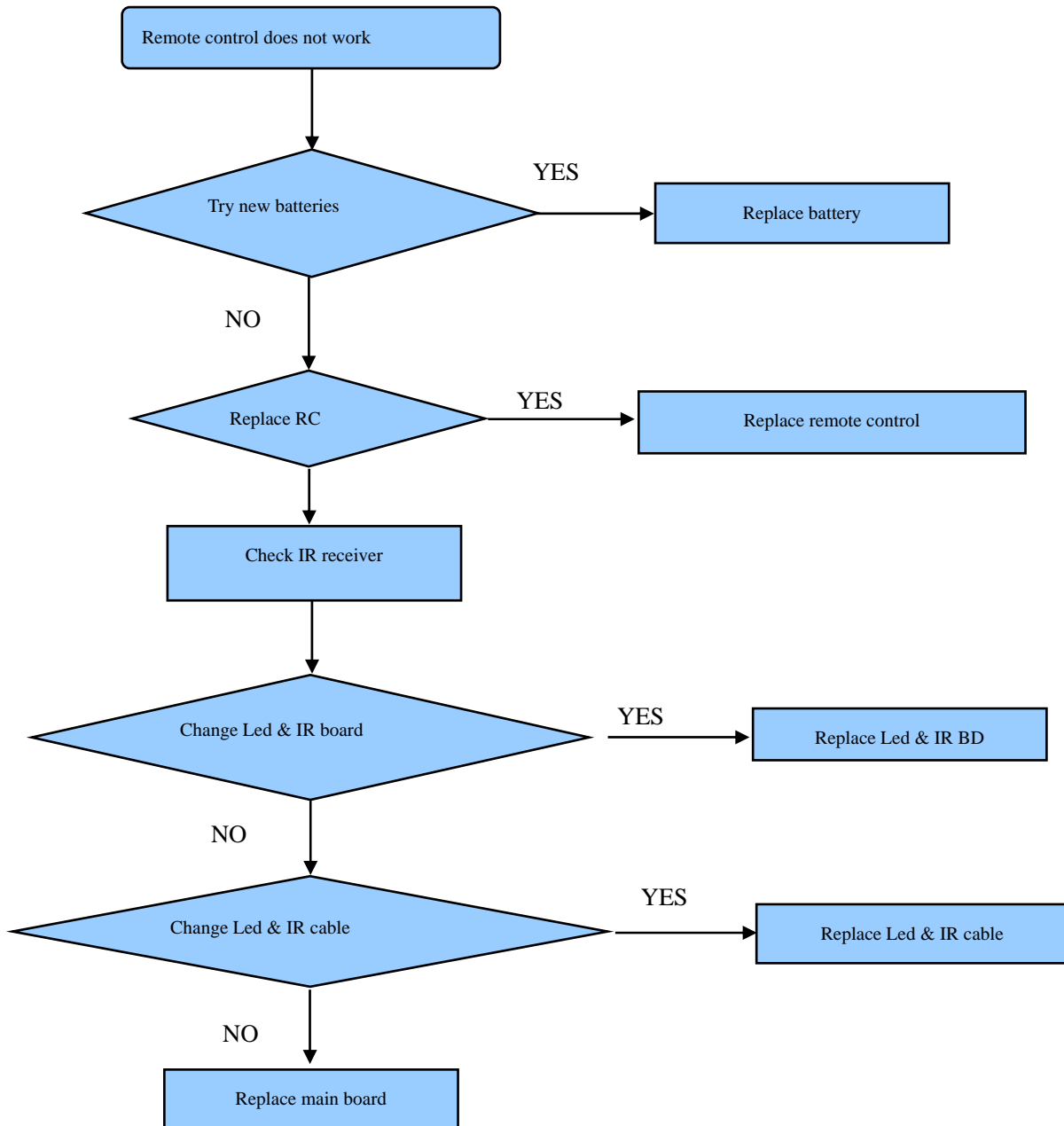
- 5、 After USB upgrade, appear “mtdoops: mtd device (mtddev=name/number) must be supplied, Kernel panic - not syncing: VFS: Unable to mount root fs on unknown-block(179,4)”  
Reason: After burn mboot and before USB upgrade, forget to clear the zone schema.

- Don't burn mboot again, ONLY restart TV with “cu” demand to USB upgrading again in mboot .

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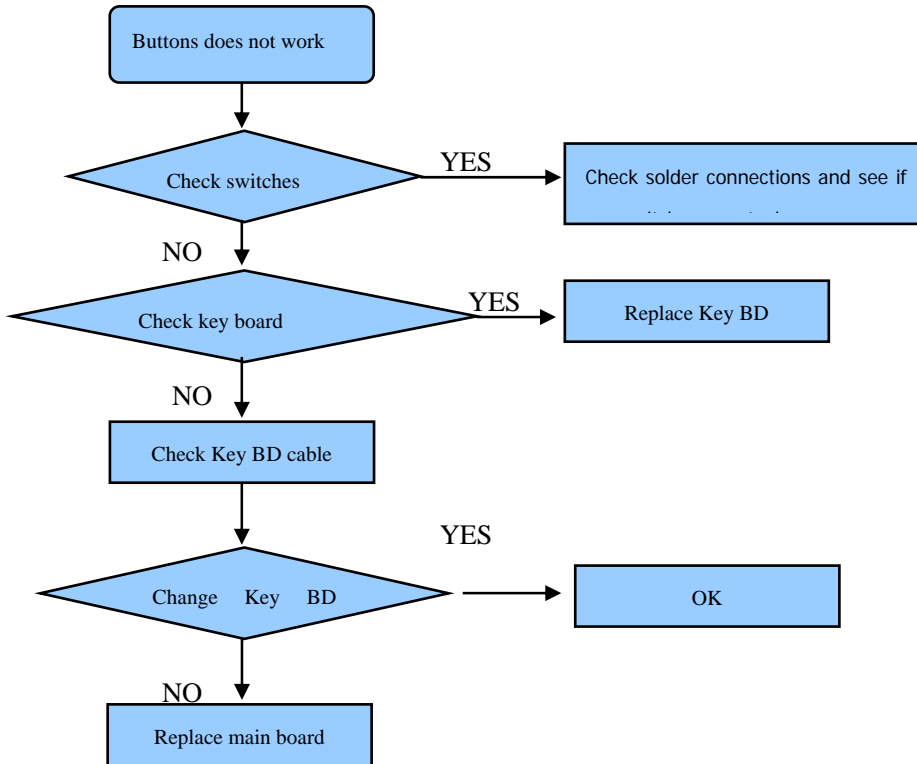
## 5. Trouble shooting

### 5.1 Troubleshooting for Remote Control

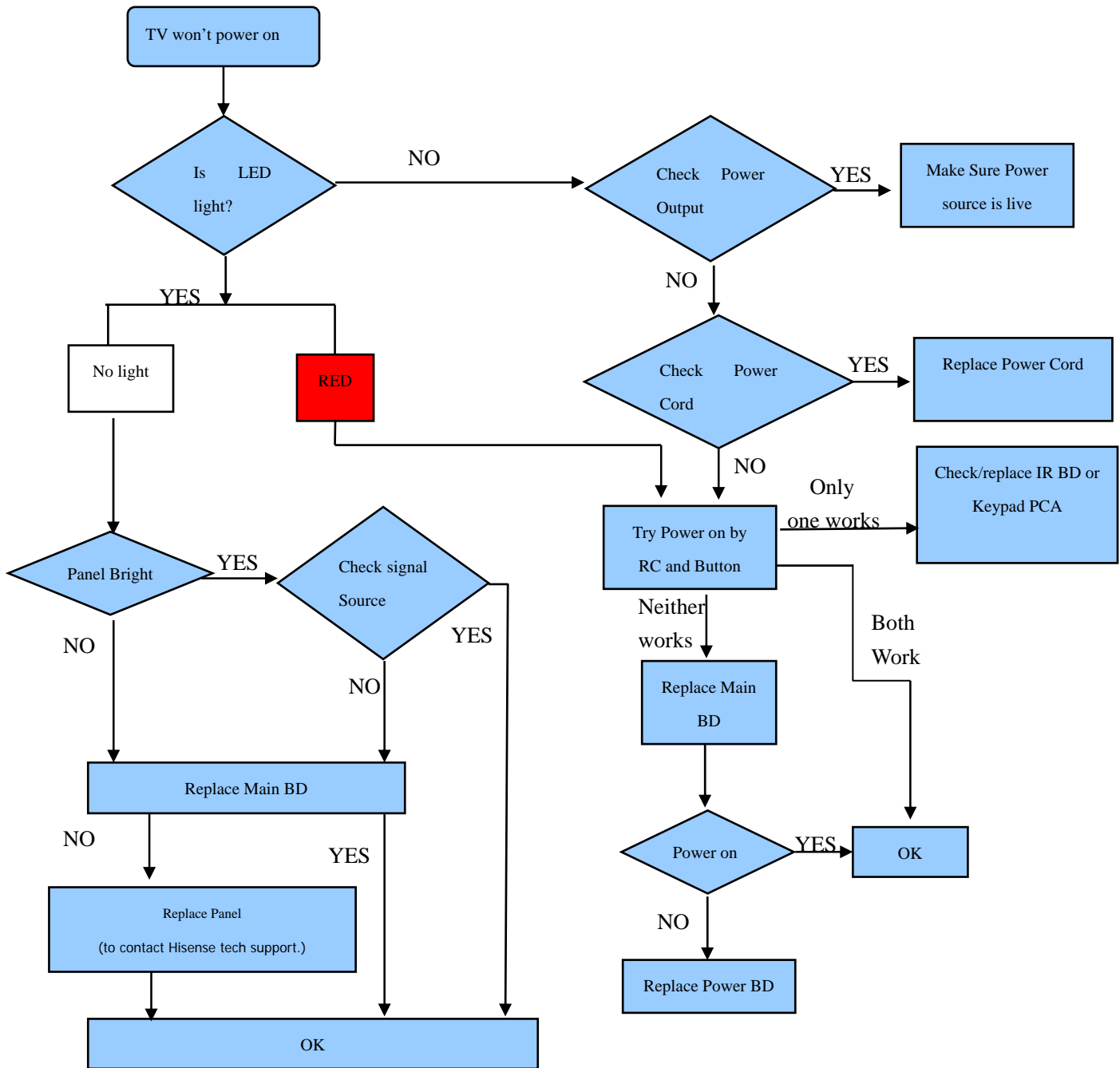


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## 5.2 Troubleshooting for Function Key



### 5.3 TV won't Power On

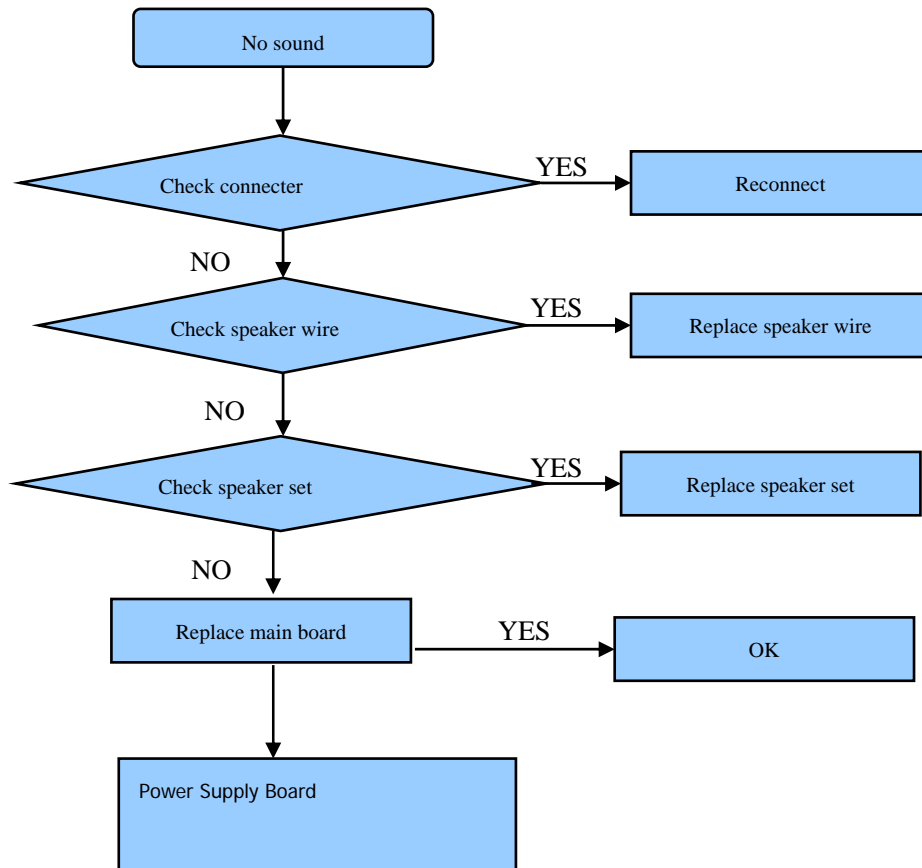


**Notice:**

MSD6586 Europe market:  
 TV work normally indication led is no light.  
 TV standby indication led is red.

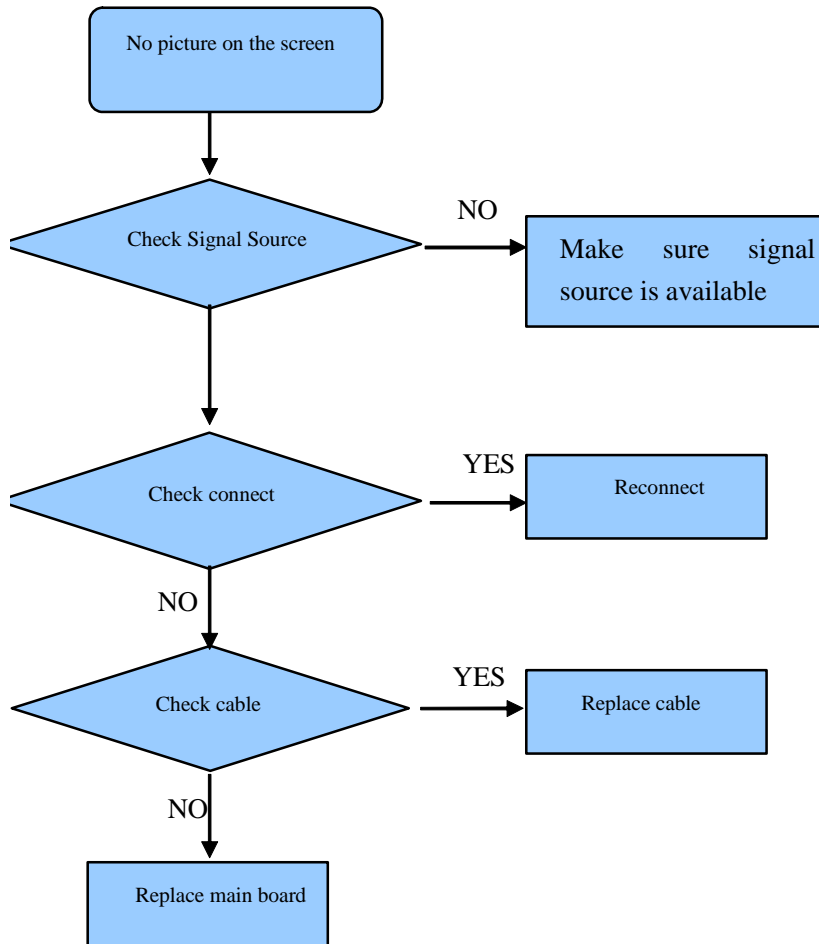
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## 5.4 Troubleshooting for Audio



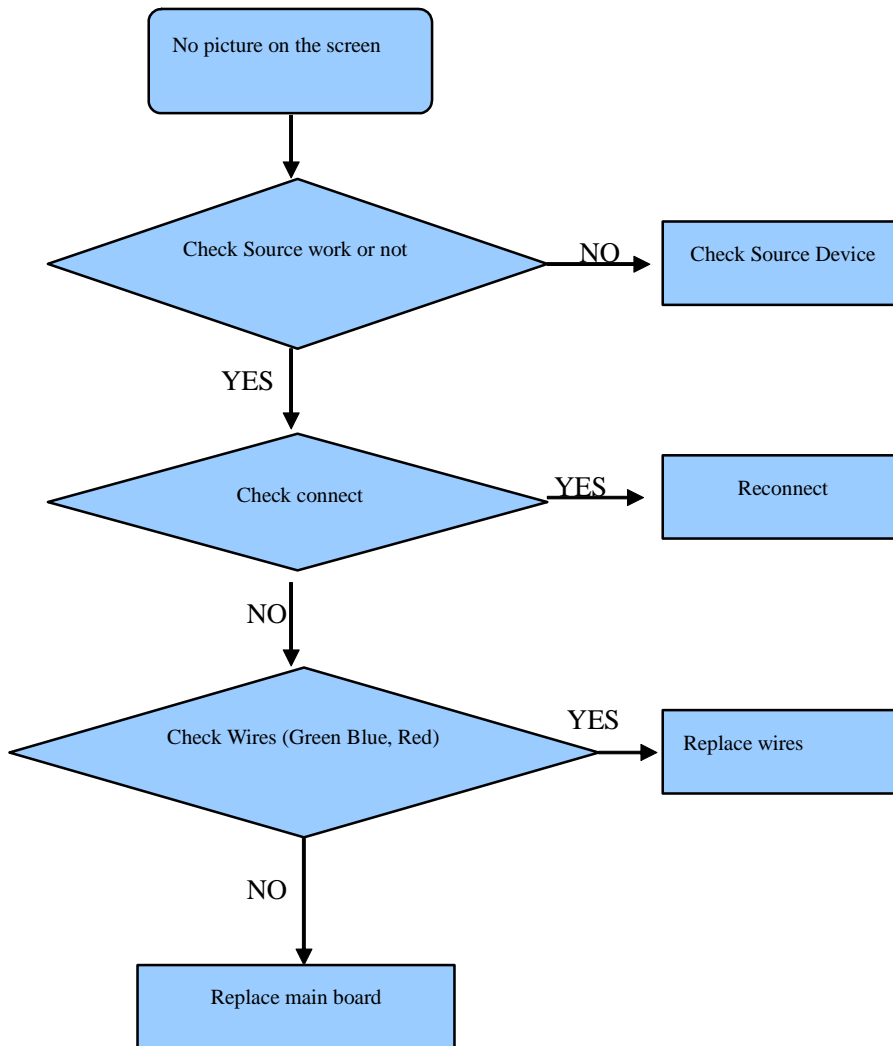
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## 5.5 Troubleshooting for TV/VGA/HDMI input



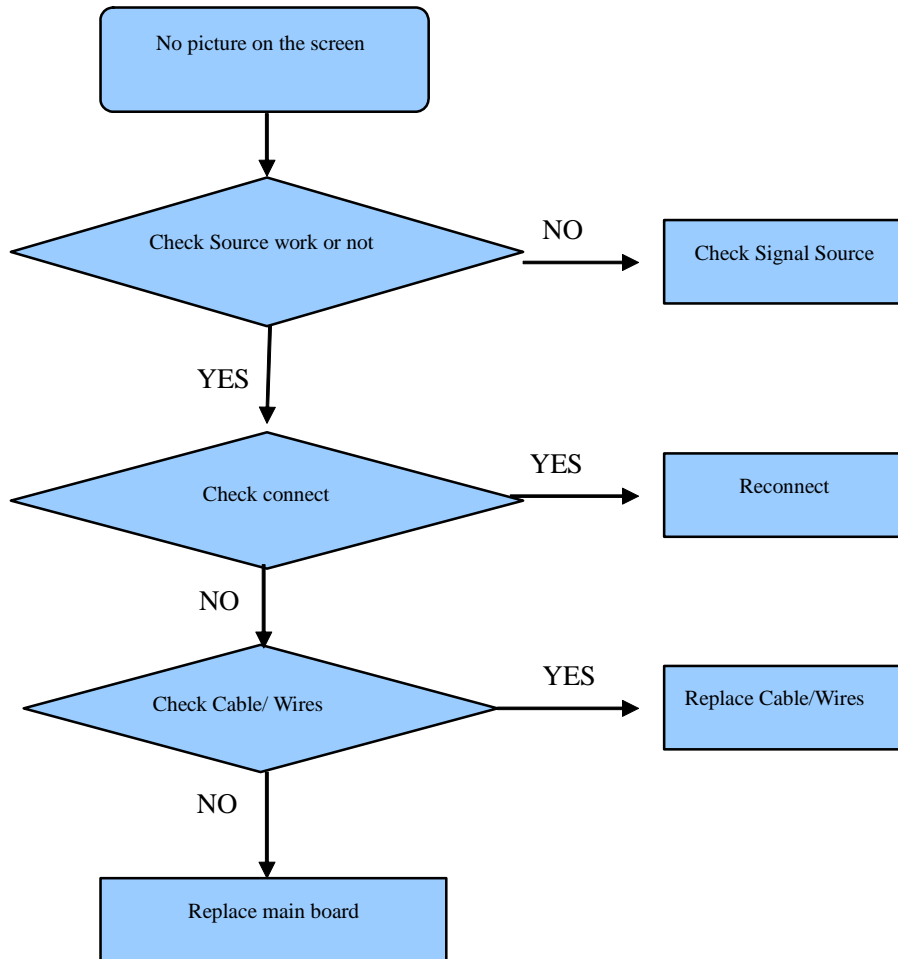
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## 5.6 Troubleshooting for YPbPr input



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## 5.7 Troubleshooting for Video input

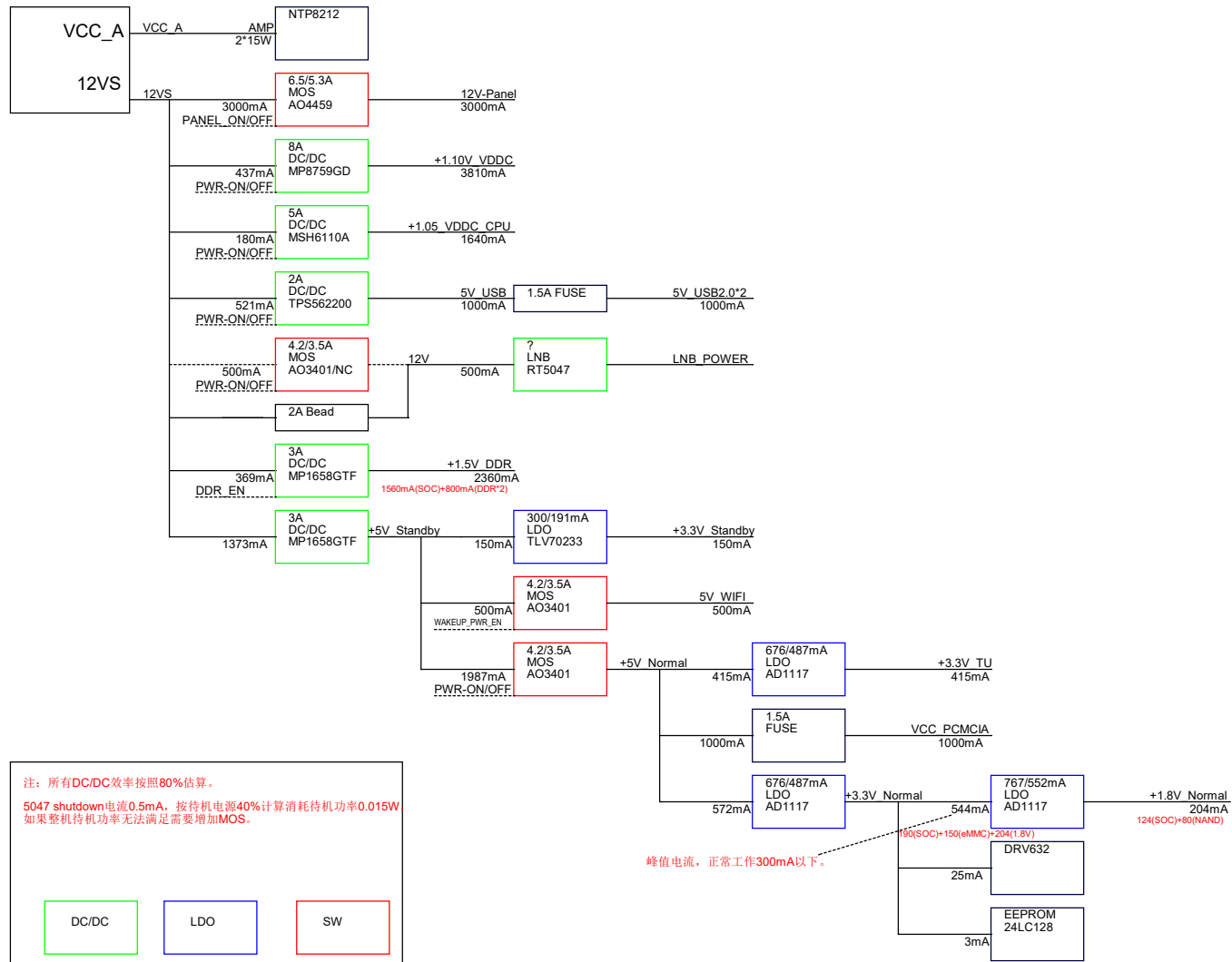




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**6. Signals Block Diagram & power assign & schematic diagram**

# Power tree



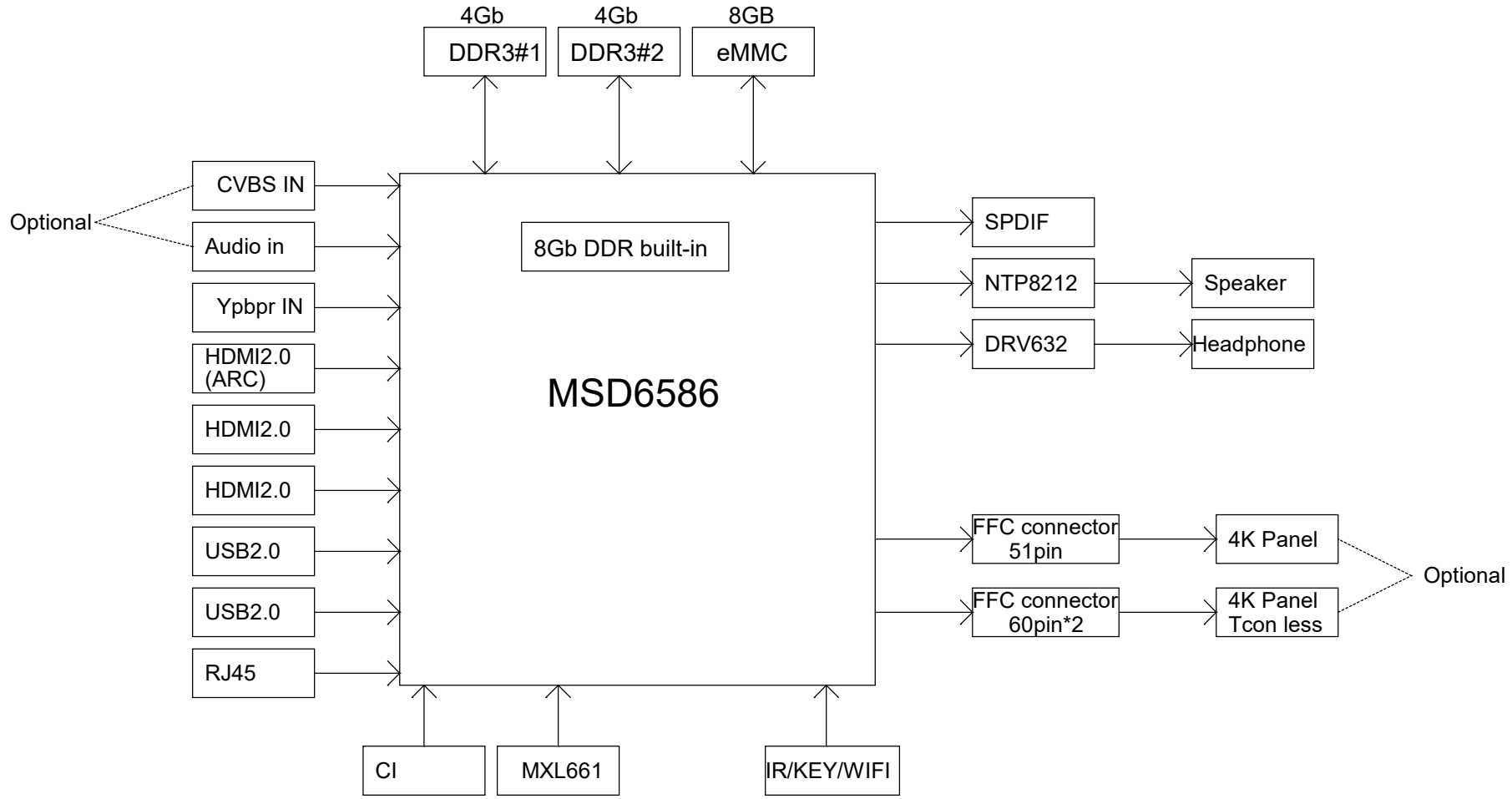
注：所有DC/DC效率按照80%估算。  
 5047 shutdown电流0.5mA，按待机电源40%计算消耗待机功率0.015W  
 如果整机待机功率无法满足需要增加MOS。



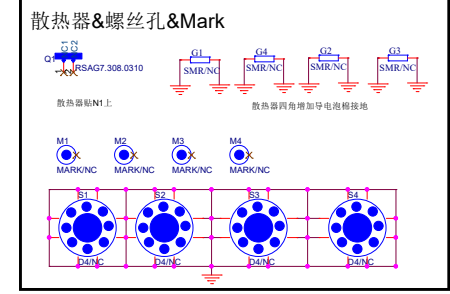
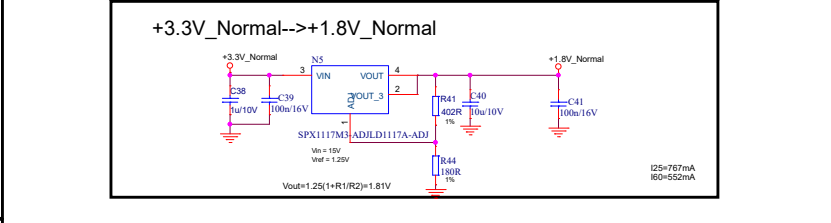
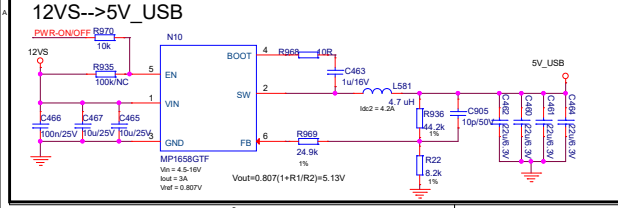
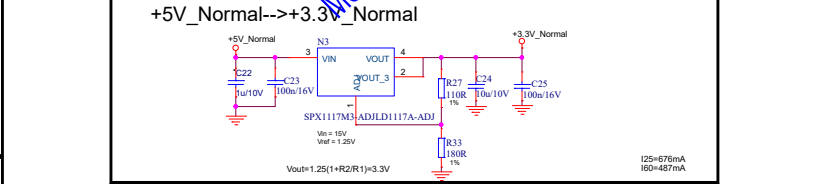
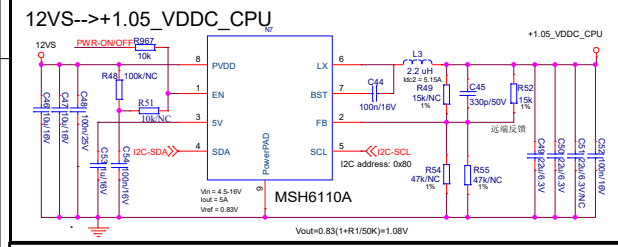
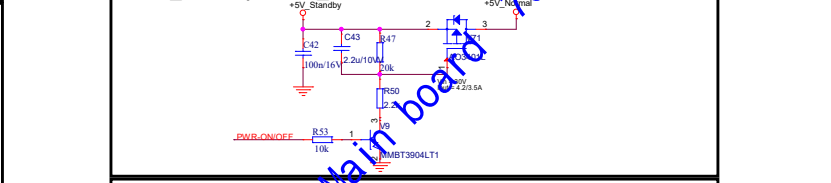
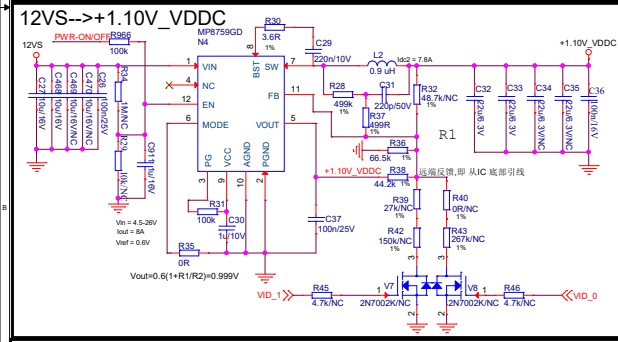
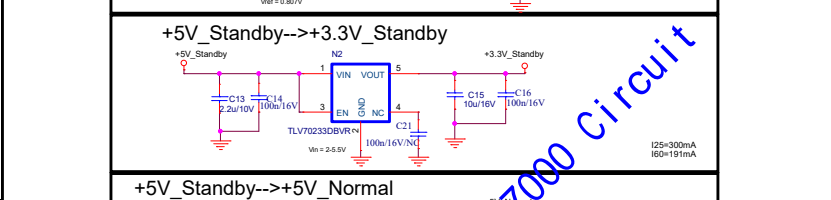
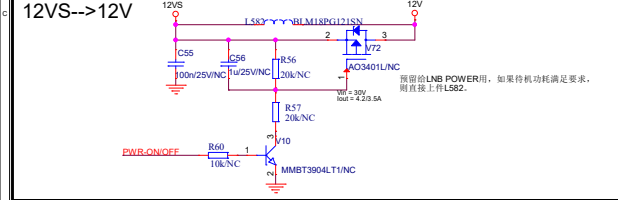
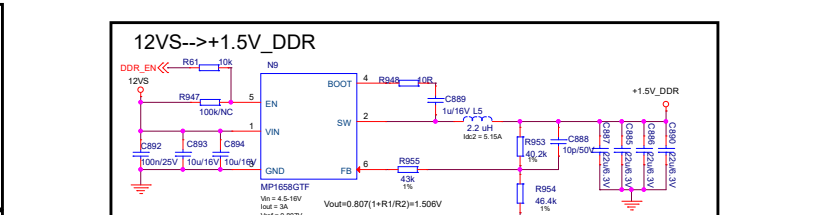
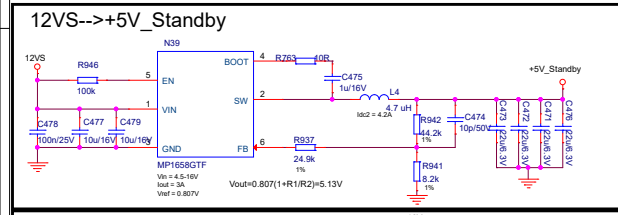
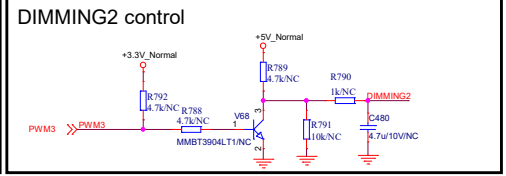
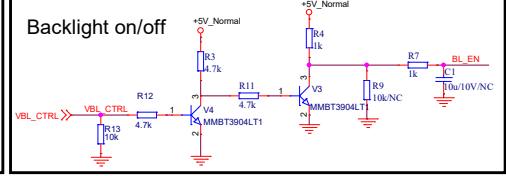
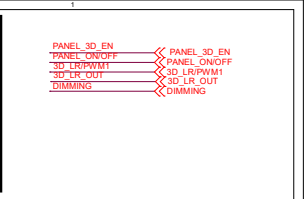
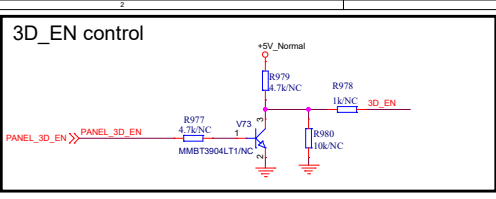
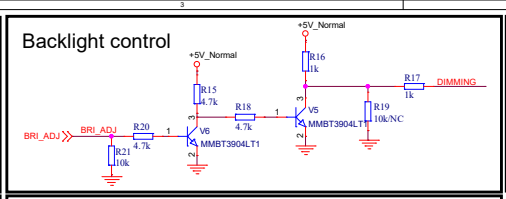
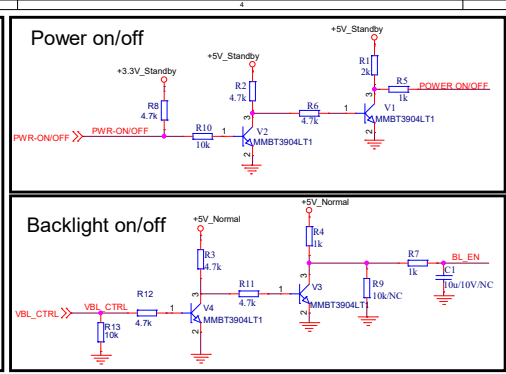
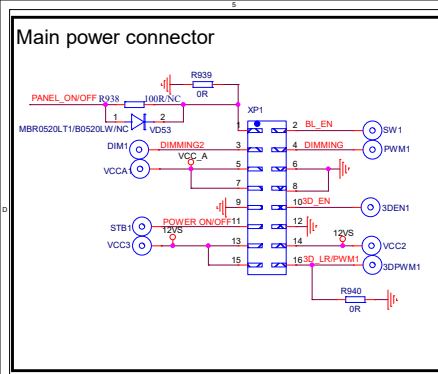
峰值电流，正常工作300mA以下。

Title			MSD6586		
Size	Document Number				Rev
B	Power Tree				Ver.B
Date:	Tuesday, May 09, 2017		Sheet	2	of 18

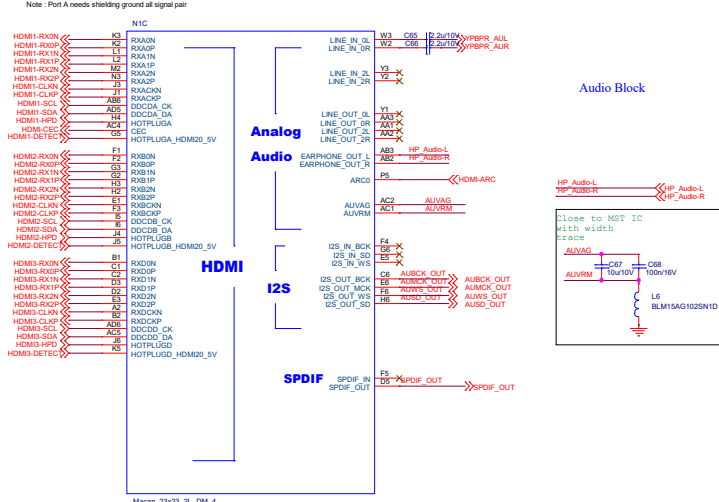
Block diagram



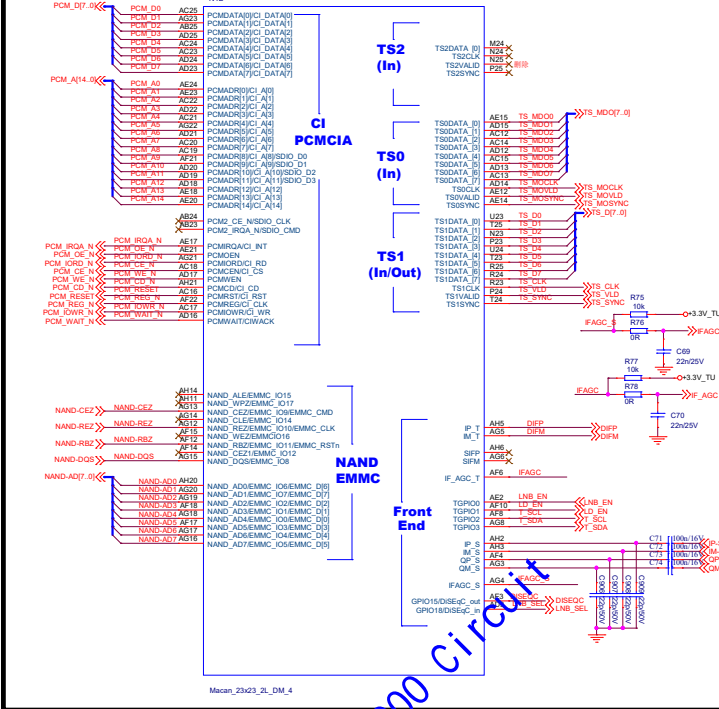
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Size	Document Number		Block Diagram		Rev
B					Ver.B
Date:	Tuesday, May 09, 2017		Sheet	3	of 18



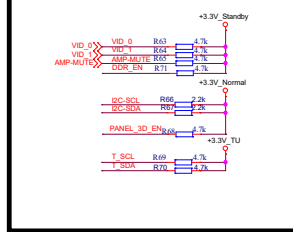
# HDMI/AUDIO



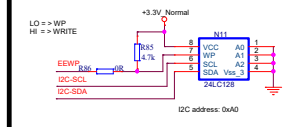
# PCMCIA/TS/NAND/FE



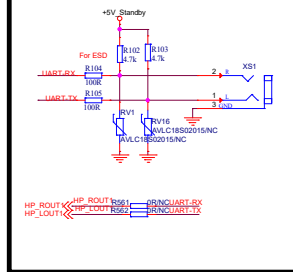
# GPIO Pull up



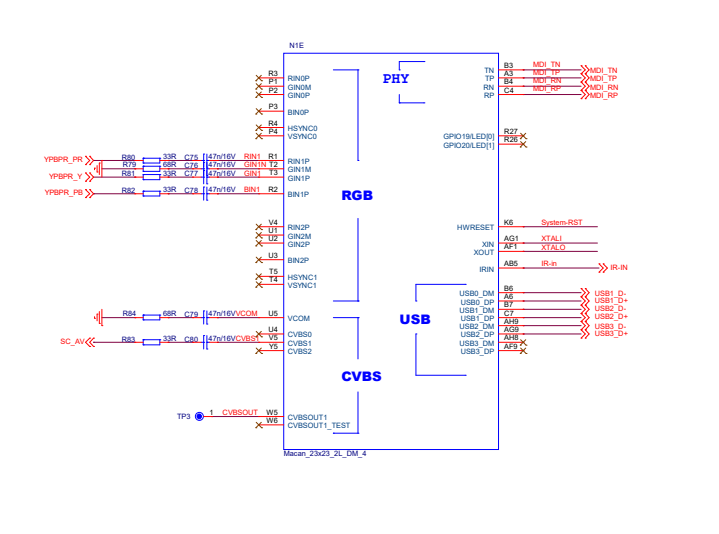
# SYSTEM EEPROM



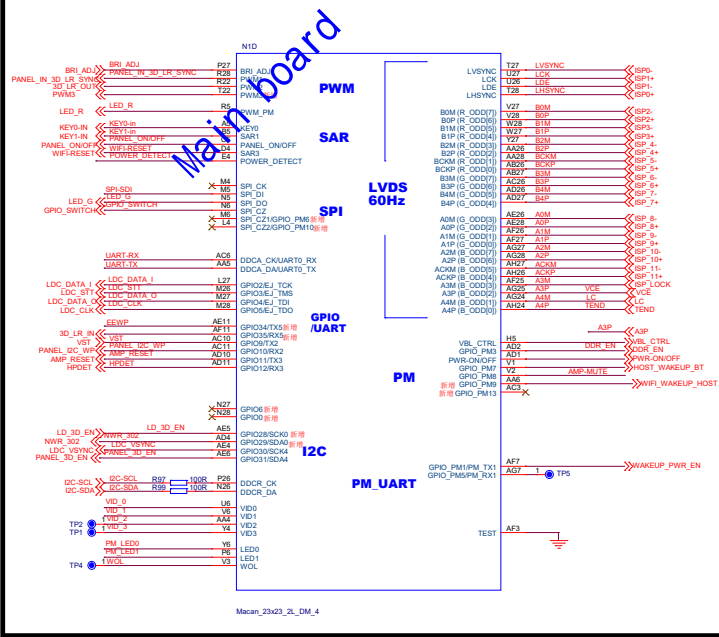
# UART0



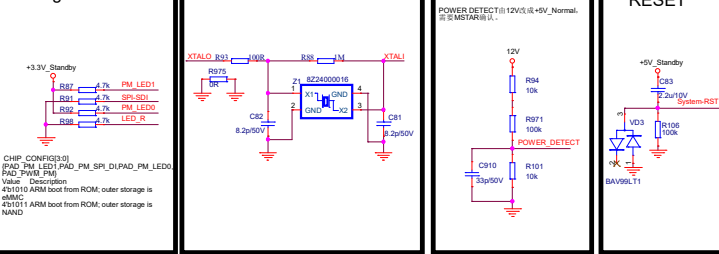
# RGB/CVBS/PHY/USB Block



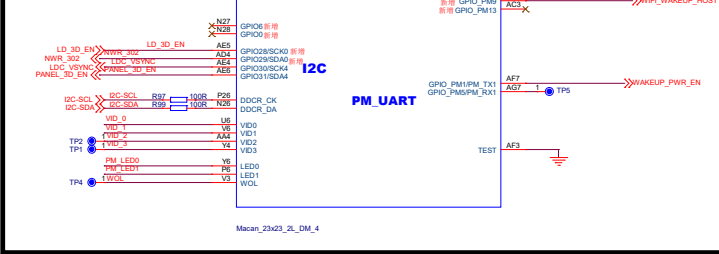
# LVDS/GPIO



# Config



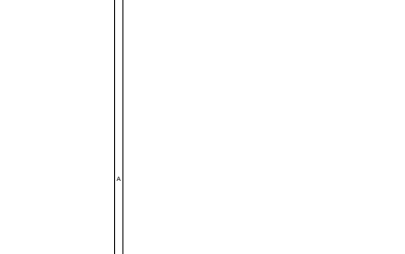
# CRYSTAL



# POWER DETECT

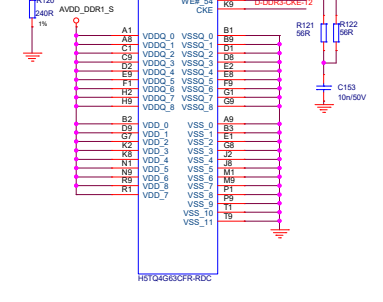
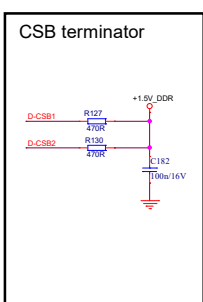
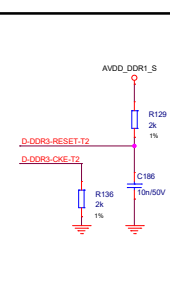
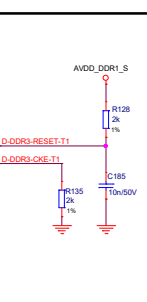
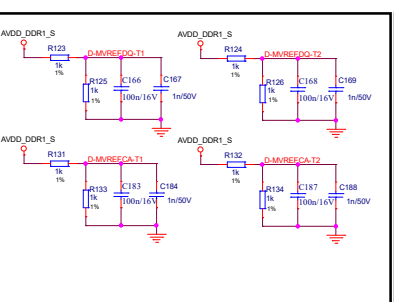
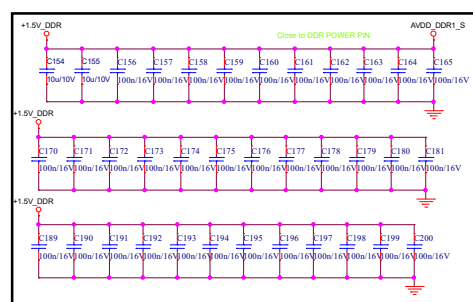
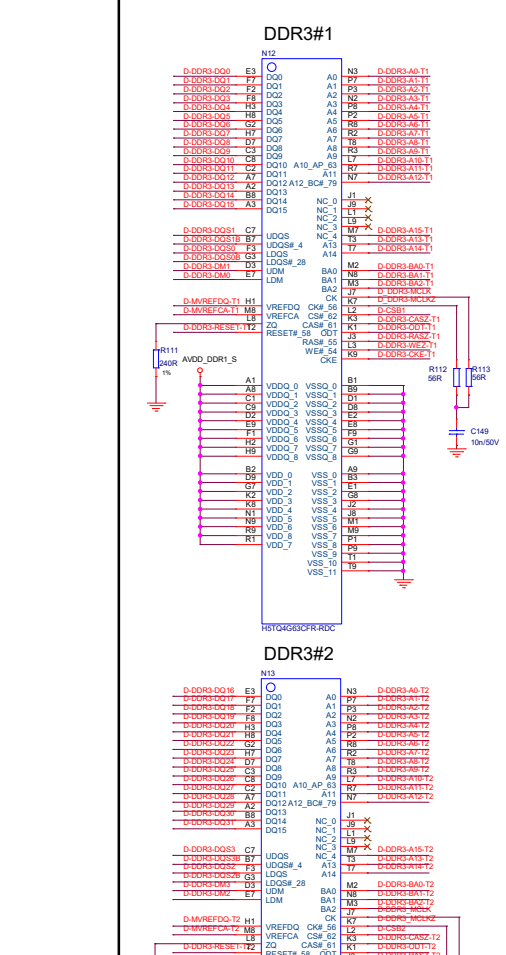
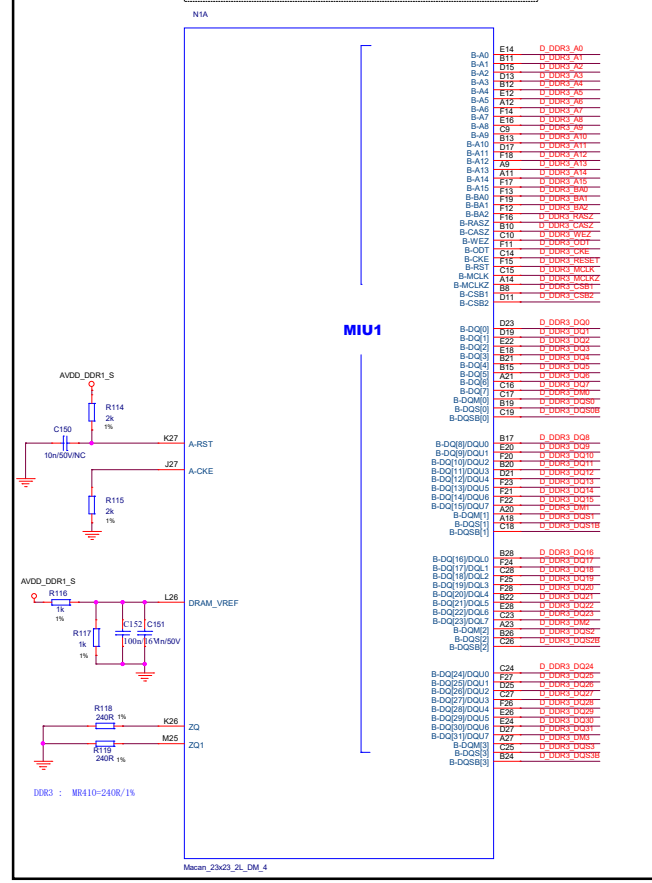


# RESET

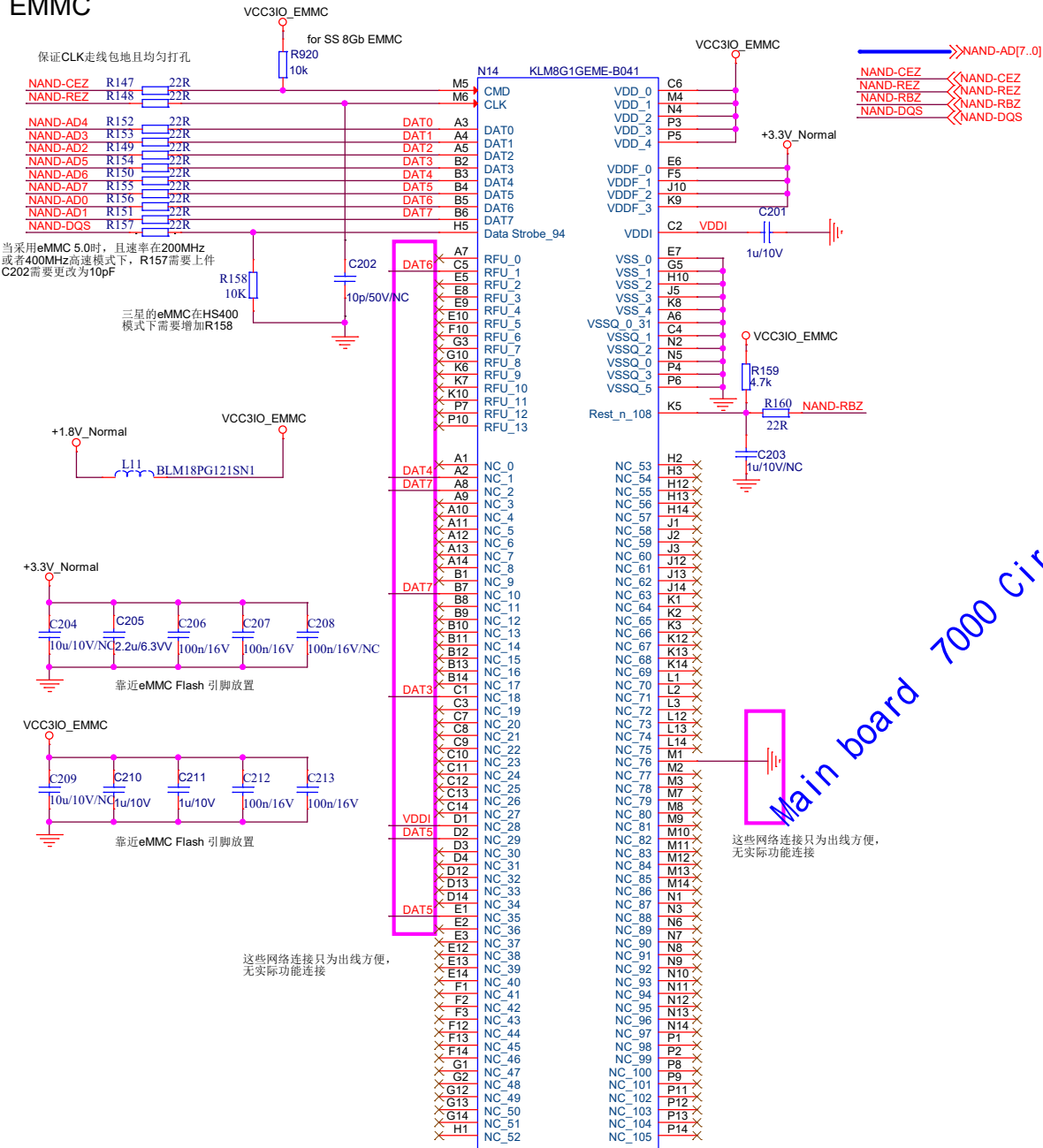




BA2,CSB1,CSB2 need GND shielding



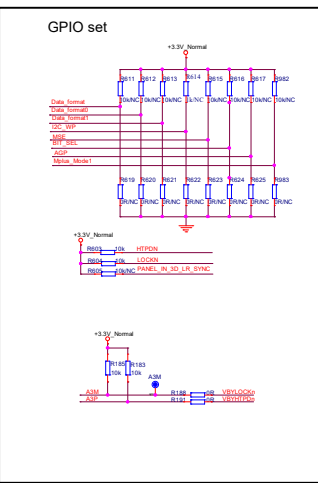
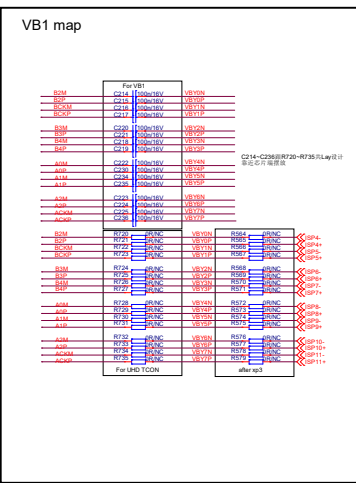
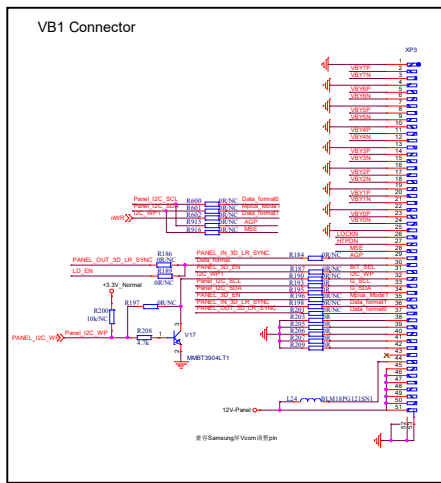
# EMMC



Main board 7000 Circuit

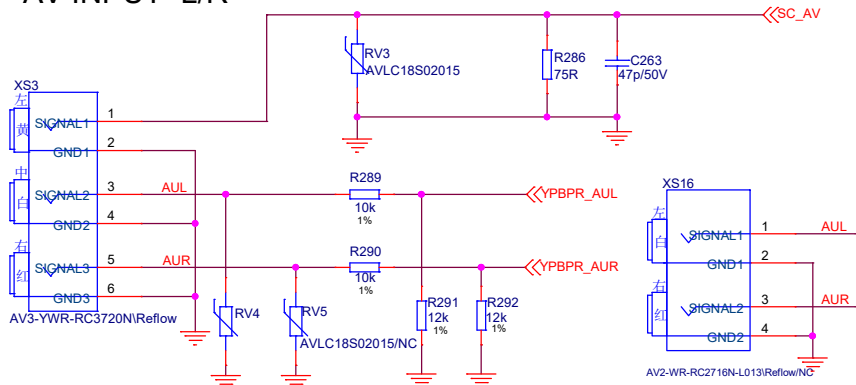
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### AV INPUT+L/R

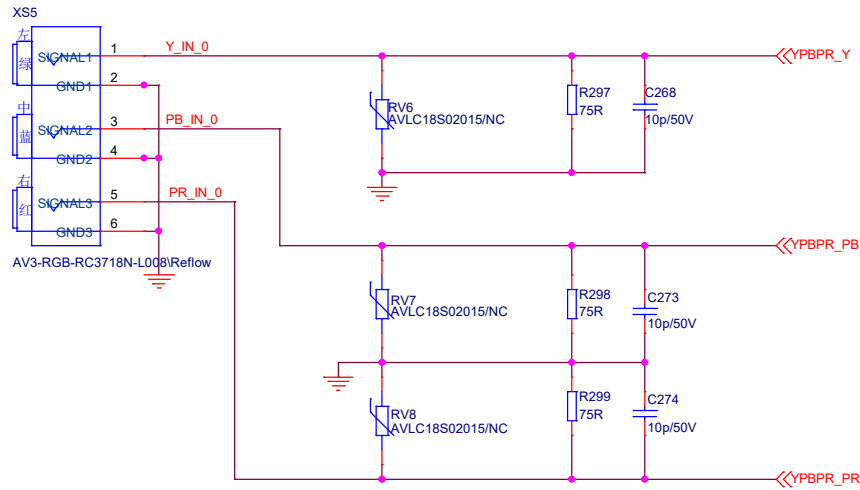
Close to CONNECTOR



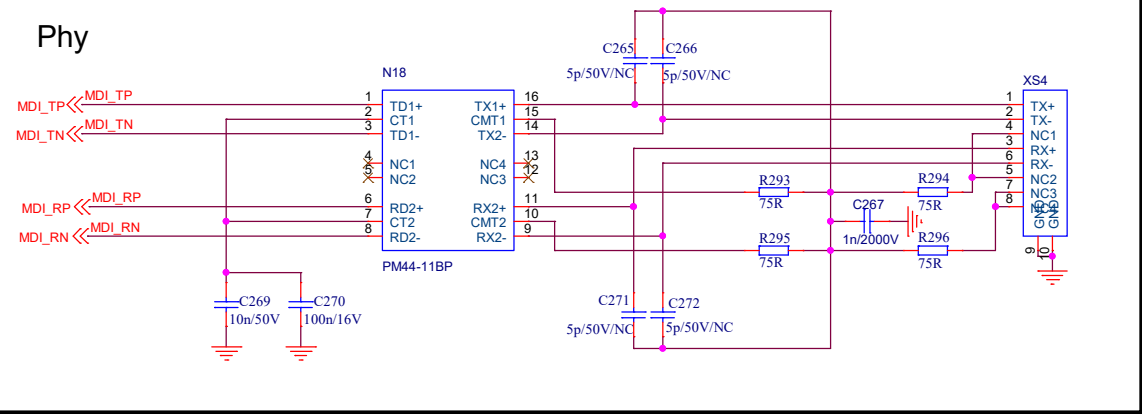
### YPbPr IN

AVLC18S02015/NC

同XS3的白红叠放  
兼容欧洲市场不要AV

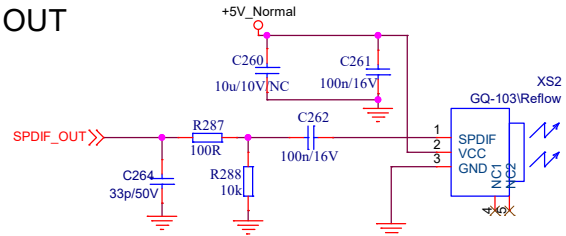


### Phy

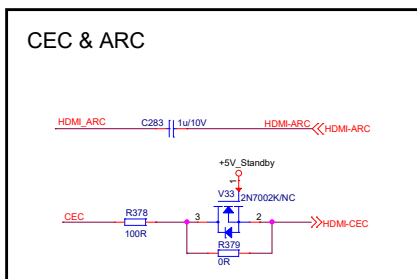
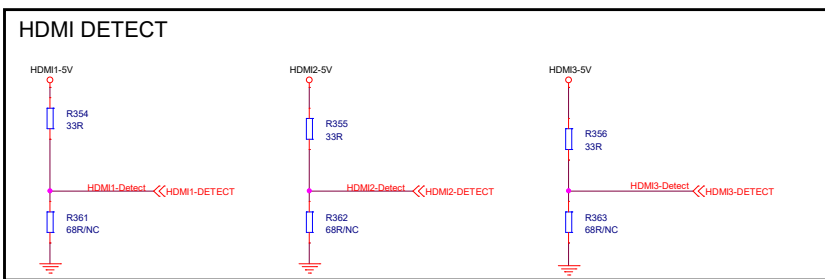
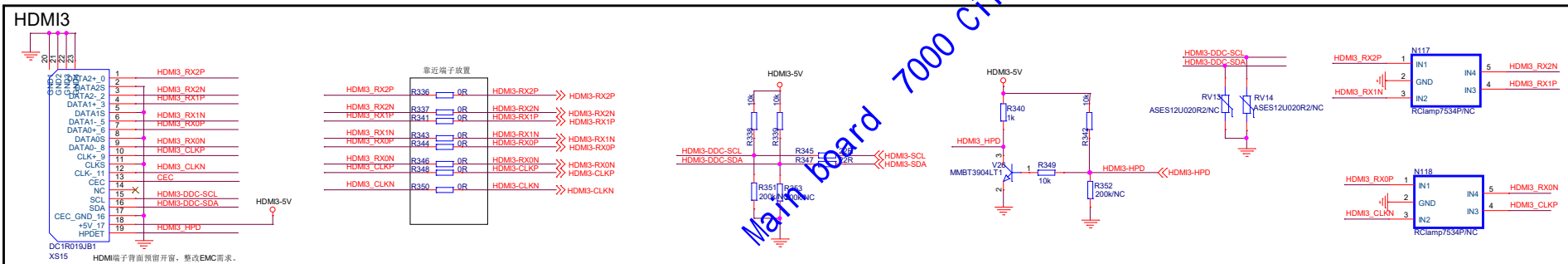
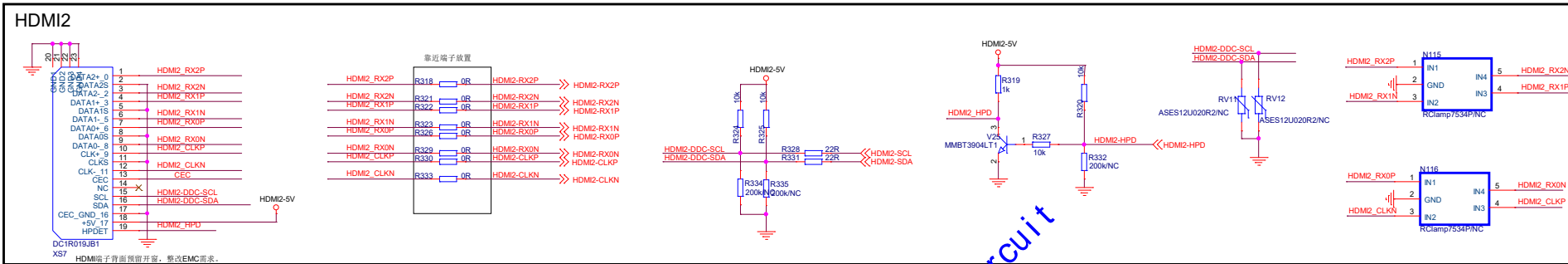
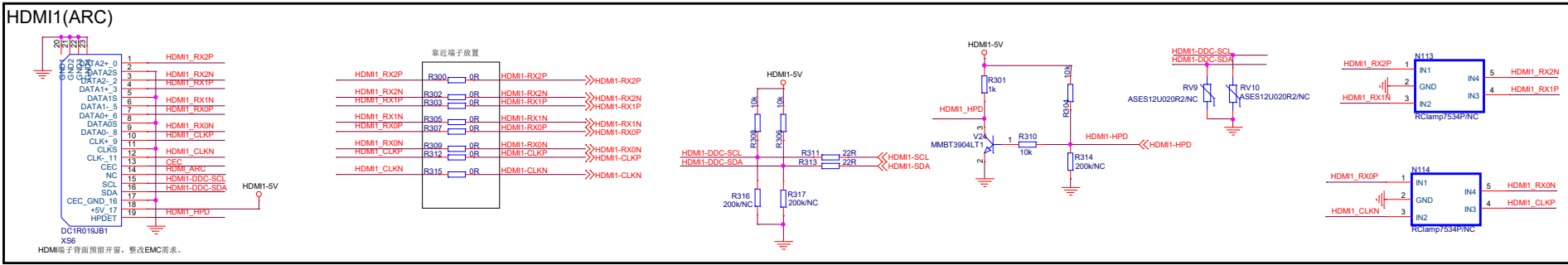


Main board 7000 Circuit

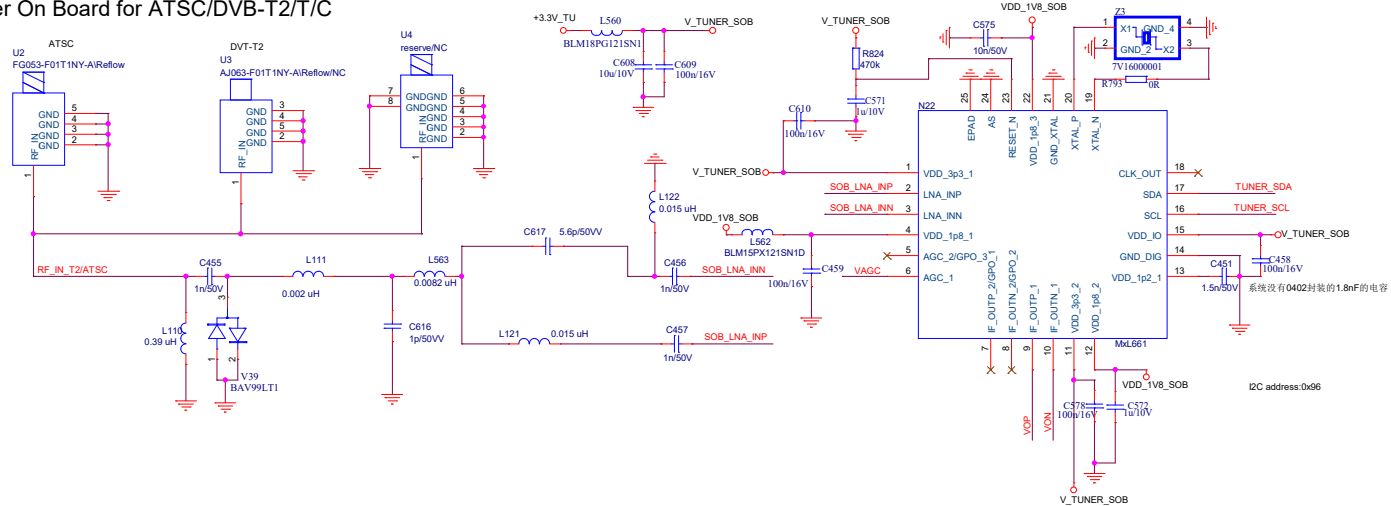
### SPDIF OUT



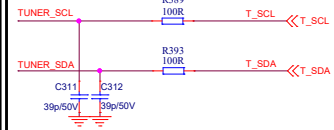
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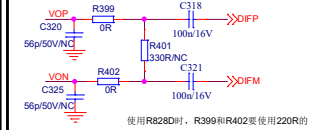
### Tuner On Board for ATSC/DVB-T2/T/C



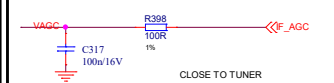
### I2C Interface Filter



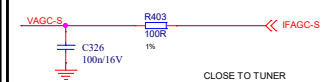
### IF Interface Filter



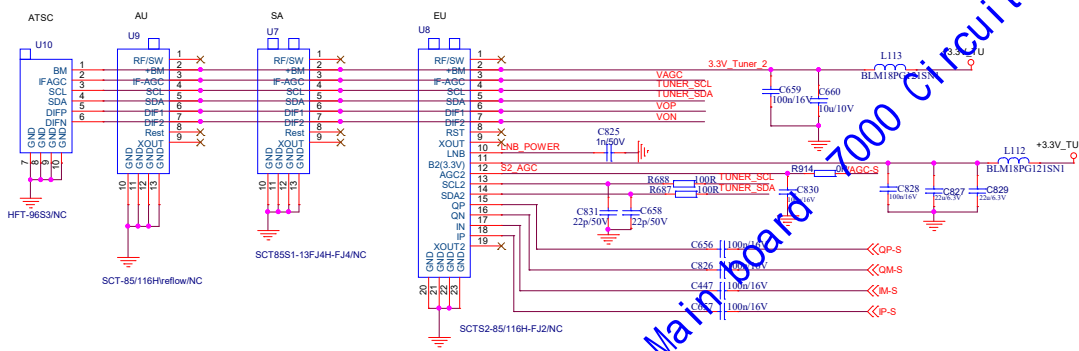
### IFAGC Circuit



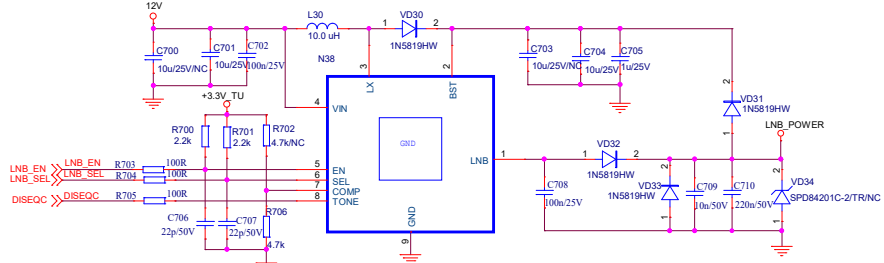
### IFAGC-S Circuit



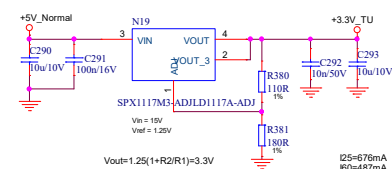
### Can tuner for ATSC/DVB-T2/S2/T/S/C/ISDB



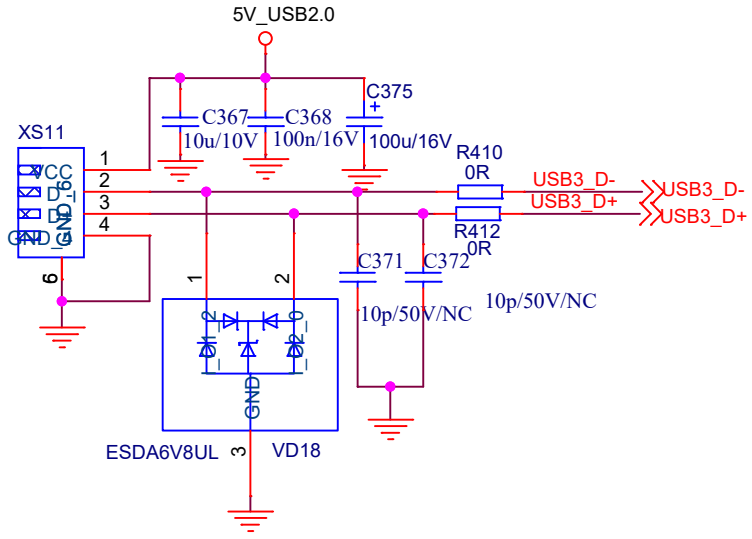
### LNB POWER



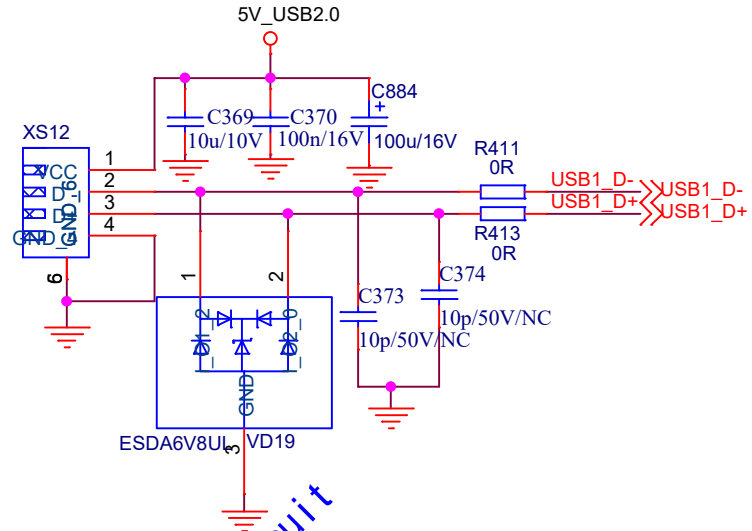
### +5V\_Normal-->+3.3V\_TU



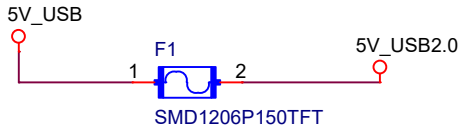
# USB PORT 1



# USB PORT 2



# USB POWER



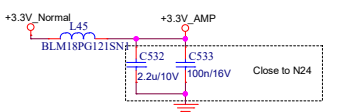
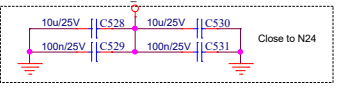
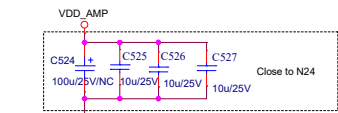
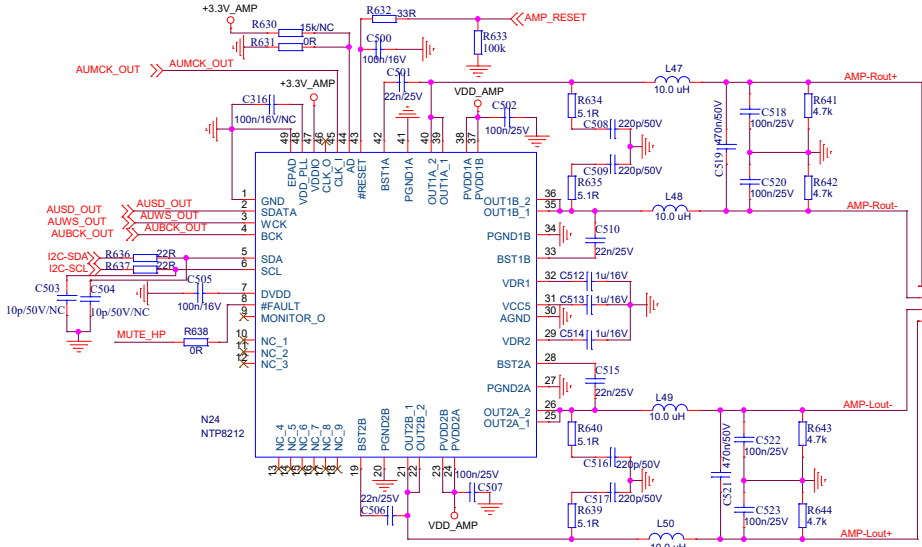
Main board 7000 circuit

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# SPEAKER Amplifier

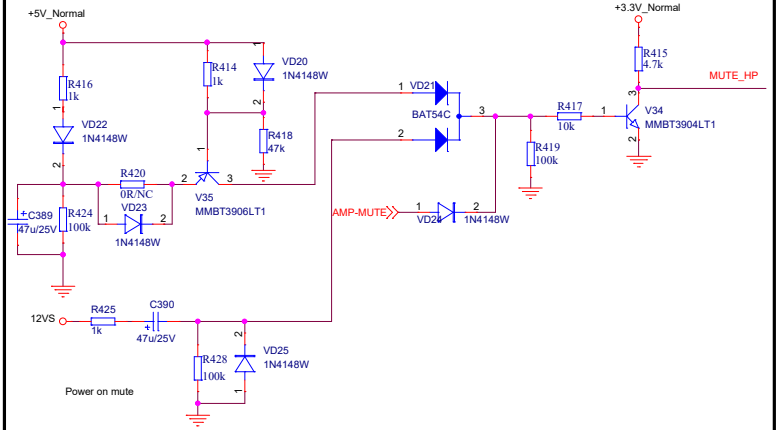
I2C Address

HI	0X56
LO	0X54

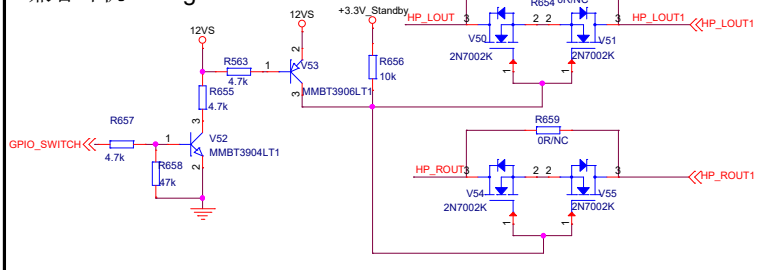


Main board 7000 Circuit

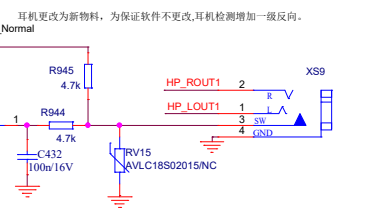
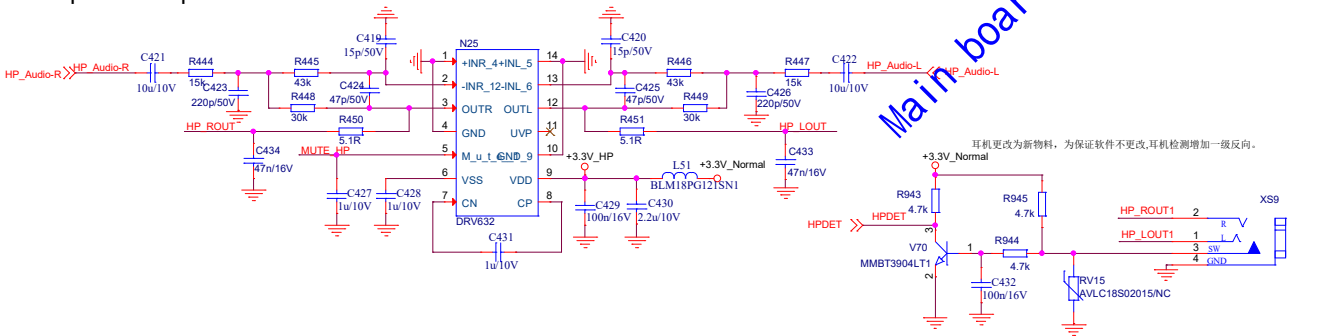
# Headphone mute



# 兼容耳机Debug

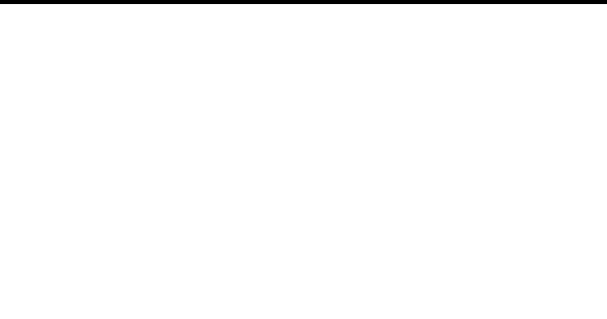
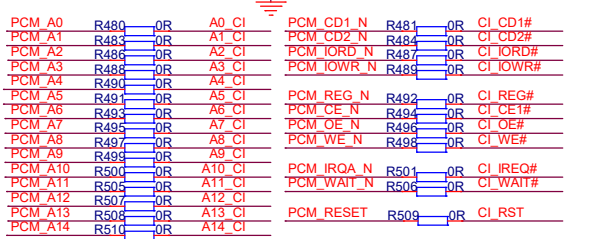
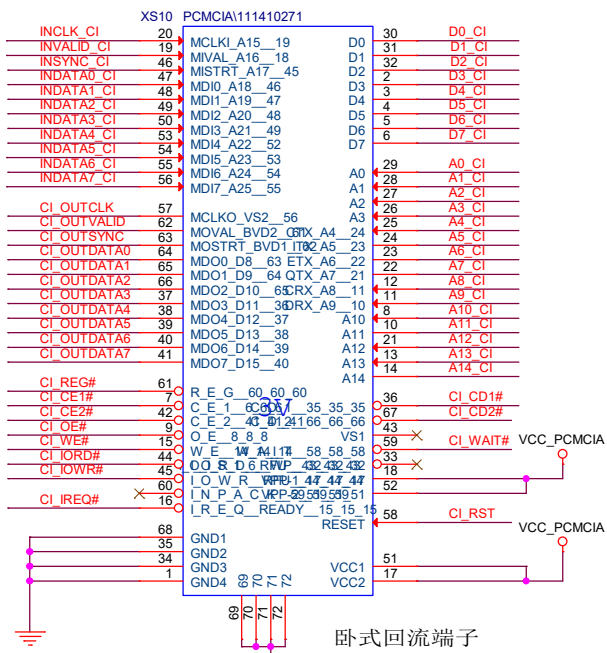


# Headphone Amplifier

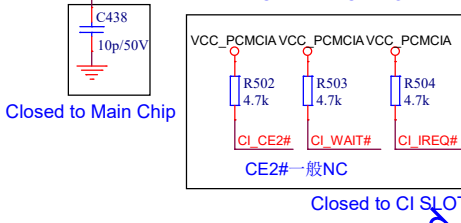
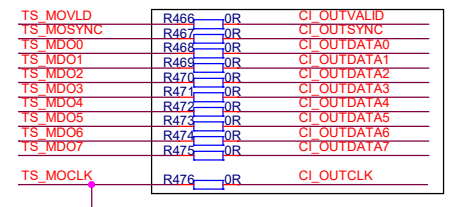
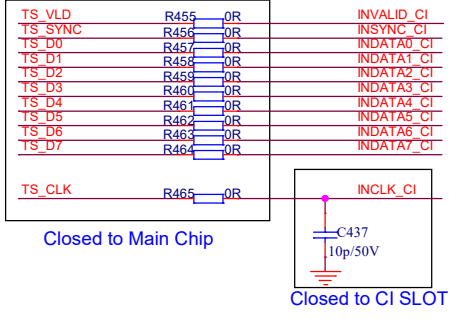


耳机更改为新物料，为保证软件不更改，耳机检测增加一级反角。

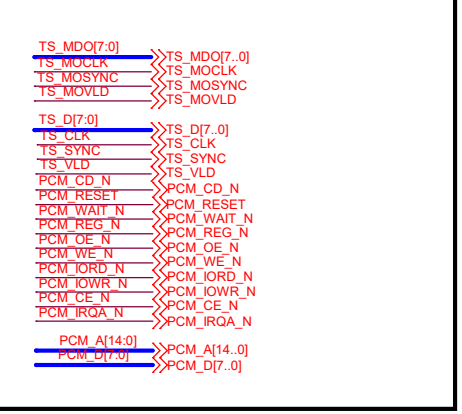
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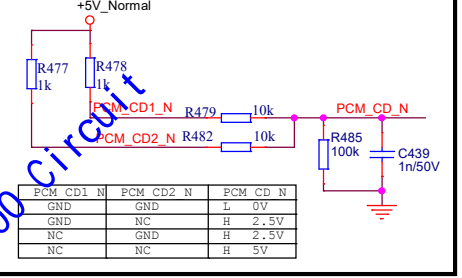
### Parrel TS interface



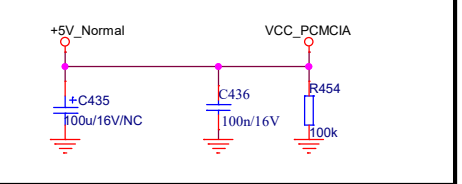
### NET



### CARD DETECT



### CI Power



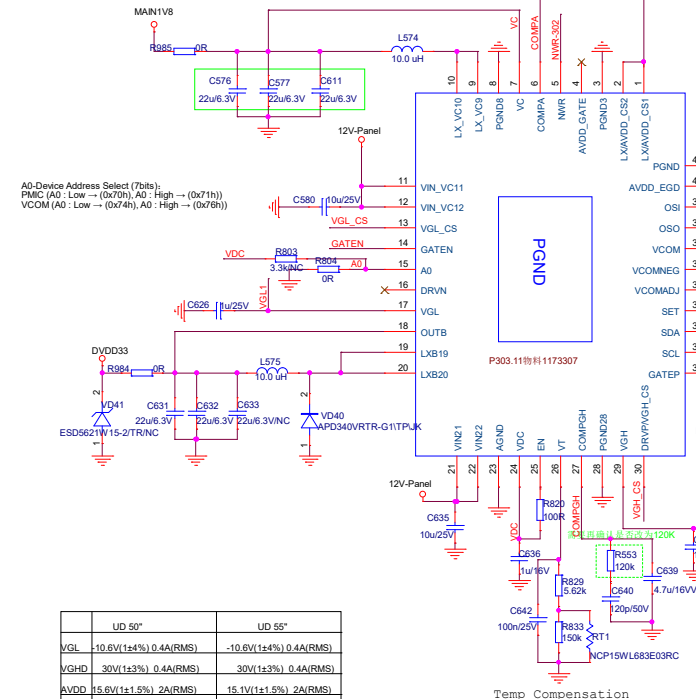
Main board 7000 Circuit

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VGL:-10.6  
 VGH:30  
 AVDD:15.1  
 VSSG:-8  
 VSSQ:-9.4

# PMU IC:P302.11

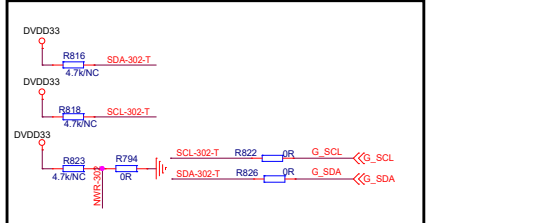
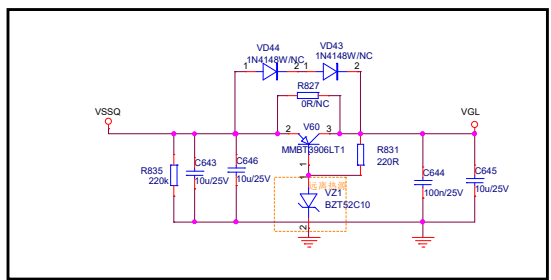
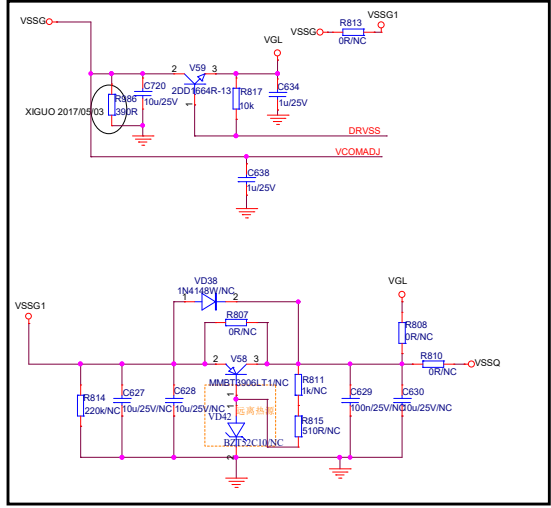
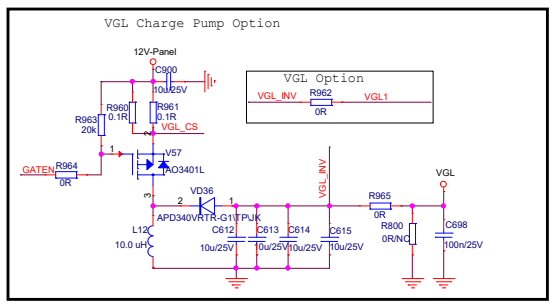
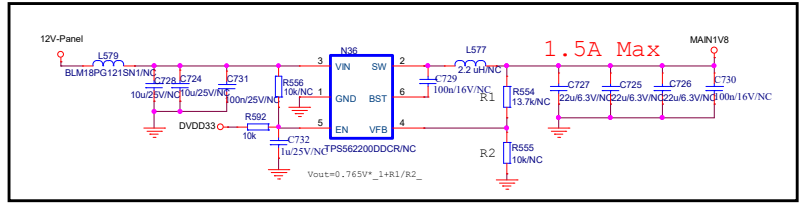
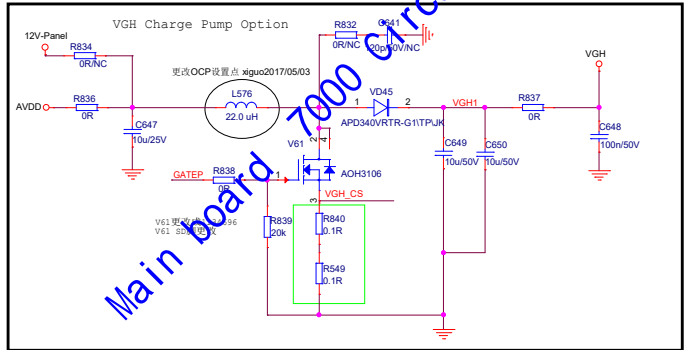
I2C Address:A0:LOW(0x70) ,High(0x71)



A0-Device Address Select (7bits)  
 PMIC (A0 : Low -- (0x70h), A0 : High -- (0x71h))  
 VCOM (A0 : Low -- (0x70h), A0 : High -- (0x70h))

	UD 50°	UD 55°
VGL	-10.6V(±4%) 0.4A(RMS)	-10.6V(±4%) 0.4A(RMS)
VGH	30V(±3%) 0.4A(RMS)	30V(±3%) 0.4A(RMS)
AVDD	15.6V(±1.5%) 2A(RMS)	15.1V(±1.5%) 2A(RMS)
VCOM	6.8V(±5%)	6.7V(±5%)
VSSG	-8.0V(±4%) 0.1A(RMS)	-8.0V(±4%) 0.1A(RMS)
VSSQ	-9.4V(±4%) 0.1A(RMS)	-9.4V(±4%) 0.1A(RMS)
VID8	1.8V(±1.5%) 0.6A(RMS)	1.8V(±1.5%) 0.6A(RMS)
V12	12V(±10%)	12V(±10%)

Temp Compensation

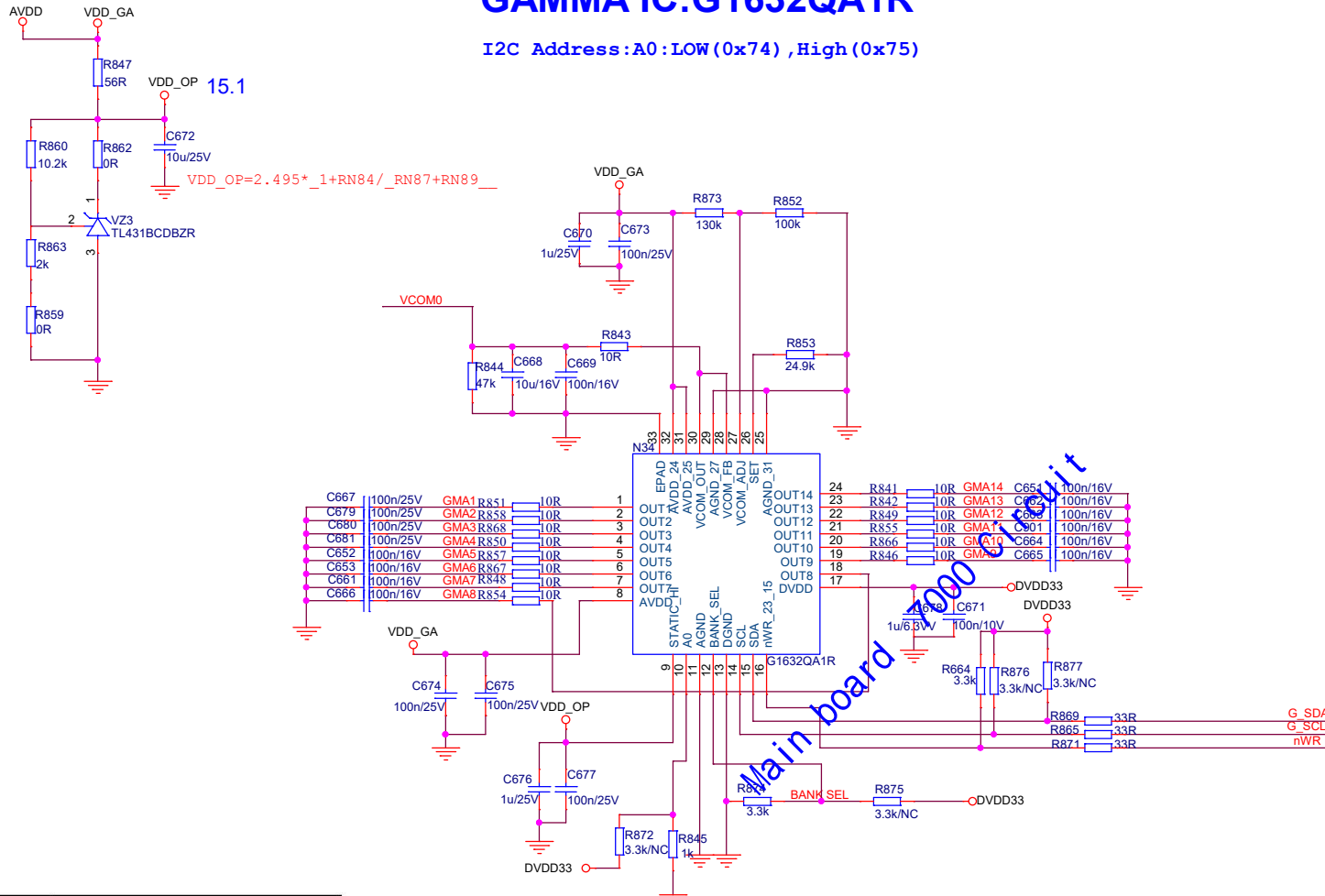


- AVDD 1 AVDD
- NWR-302 1 NWR-302
- MAIN1V8 1 MAIN1V8
- DVDD33 1 DVDD33
- VGH 1 VGH
- VGL 1 VGL
- VSSG 1 VSSG
- VSSQ 1 VSSQ



# GAMMA IC:G1632QA1R

I2C Address:A0:LOW(0x74),High(0x75)



GM1:14.1 GM8:7.16  
GM7:8.3 GM14:0.513

VCOM:6.7V AVDD:15.1V  
NN7 address: 0X74  
NN8 address: 0X75  
BANK\_SEL:LOW BANKA, HIGH BANKB

VCOM0	1	1VCOM0	VCOM0	4.7
GMA1	1	1GMA1	GMA1	1
GMA7	1	1GMA7	GMA7	1
GMA8	1	1GMA8	GMA8	1
GMA14	1	1GMA14	GMA14	1
VDD_OP	1	1VDD_OP		
G_SCL	1	1G_SCL	G_SCL	1
G_SDA	1	1G_SDA	G_SDA	1
nWR	1	1nWR	nWR	1

Symbol	Specification		
	Typical	Tolerance	Tol. V
VGA1	14.2	+/-1.5%	±0.21
VGA7	8.57	+/-1.6%	±0.14
VGA8	7.4	+/-1.6%	±0.12
VGA14	1.38	+/-5.0%	±0.07

**Note:**  
VCOM OP output driving ability : +/-100mA  
Gamma OP output driving ability : +/-25mA

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